



Directory of Services for the Intersectoral Training on Access to the Justice System for Women with Disabilities and Deaf Women 1999 – Revised in 2001

About this Directory

In 2001 the Ministry of the Attorney General expanded the Domestic Violence Courts program in Ontario to include 7 new courts. By 2004 there will be 24 such courts operational throughout the province. Education Wife Assault is providing intersectoral training on improving access to the Domestic Violence Courts (DVC's) to women with disabilities and Deaf women who experience violence. As part of a "Tool-Kit" of resources, this directory is intended to provide information on **local services** which can provide supports, referrals or assistance to service providers and/or women with disabilities and Deaf women who may come in contact with the new Domestic Violence Courts in **Brampton**.

About the agencies and services in this directory

The services in this directory focus on one or more of the following four key areas:

- violence against women
- disability
- deafness
- legal/criminal justice

Each service or agency has been included in this Directory because they:

- understand the complexity of barriers facing women with disabilities and deaf women in accessing the legal/justice system
- are accessible in some way to women with physical differences or disabilities who may face physical, communication or financial barriers when accessing the justice system.
- provide a welcoming environment for all women
- are committed to improving their service to meet the needs of women with disabilities and deaf, deafened and hard of hearing women
- will provide referrals if they cannot address the particular woman's requirements

This directory is the result of surveys conducted by Education Wife Assault and do not reflect an exhaustive list of the services and accommodations provided by these agencies. This is intended as a guide only and the reader will have to contact individual agencies/services to ensure they can meet the requirements of individual women. We would like to hear from you about services that should be added to this directory.

Please check your local community information centre for more information on individual services.

*The support of the Government of Ontario through the Ministry of Citizenship is acknowledged.
EWA is A United Way Member Agency.*

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

1. ARMAGH

Contact: Jenette W. MacDonald
P.O. Box 525 , 1801 Lakeshore Rd. W., Mississauga, ON L5J 4S6
Phone: (905) 855-0299
FAX: (905) 855-3189
E-MAIL: armagh@on.aibn.com

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Smoke-free environment • Wheelchair Accessibility • Wheelchair Accessible Rooms/Corridors
Type of service: Accompaniment Services • Housing • Individual Counselling Information/Referral Services
Languages of service: English

2. African Community Services

Contact: Wambui Karanja
3461 Dixie Road, Suite 504, Mississauga, ON L4Y 3X4
Phone: (905) 206-9497
FAX: (905) 206-9052
E-MAIL: www.africancommunityservices.com

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Smoke-free environment • Wheelchair Accessibility
Type of service: Crisis Counselling • Cultural Interpretation Services • Ethno-specific Services • Group Counselling • Individual Counselling • Job Search Workshop Information/Referral Services • Settlement Services • Youth Development Senior & Youth Project
Languages of service: African Dialects • Somali • Swahili • Twi • Nuer • Ibo • Arabic • Yoruba

3. Brampton Neighbourhood Resource Centre

Contact: Marie Nuss
50 Kennedy Road South, Unit 24, Brampton, ON L6W 3R7
Phone: (905) 452-1262
FAX: (905) 4.52-1365
E-MAIL: mnuss@bnre.org

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessible Entrance • Wheelchair Accessible Washroom
Type of service: Information/Referral Services • Settlement Services
Languages of service: Arabic • Chinese • English • Hindi • Punjabi • Urdu • Vietnamese

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

4. Brampton/Caledon Assn for Community Living

Contact: Sheila Masters
34 Church Street West, Brampton, ON L6X 1H3

Phone: (905) 453-8841

FAX: (905) 453-8853

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Sign Language Capacity/Interpretation • Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Educational Programs • Individual Counselling • Information/Referral Services

Languages of service: English

5. Canadian Hearing Society of Peel

Contact: Ron Leduc
3034 Palstan Road, Suite 201, Mississauga, ON L4Y 2Z6

Phone: (905) 896-7667

FAX: (905) 896-7402

E-MAIL: office@peel.chs.ca

TTY: (905) 896-1760

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities • Sign Language Capacity/interpretation • TTY • Wheelchair Accessible Entrance

Type of service: Assistive Devices • Educational Programs • Individual Counselling • Information/Referral Services • Interpretation Services

Languages of service: American Sign Language • English

6. Canadian Mental Health Assn - Peel Branch

Contact: Shelley Victorios
2600 Edenhurst Drive, Units 101-103, Mississauga, ON L5A 3Z8

Phone: (905) 276-3302

FAX: (905) 276-9646

Website: www.cmhapeel.ca

E-Mail: victorios@cmhapeel.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Computer Diskette Materials • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Drop Ins/Women's Centres • Educational Programs •

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

Information/Referral Services
Languages of service: English

7. Catholic Cross-Cultural Services

Contact: Brenda Parris
90 Dundas Street West, Suite 204, Mississauga, ON L5B 2T5
Phone: (905) 273-4140
FAX: (905) 273-4176
E-MAIL: ccs@ccspeel.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Accompaniment Services • Crisis Counselling • Cultural Interpretation Services • Group Counselling • Individual Counselling • Information/Referral Services • LINK (language instruction for newcomers to Canada)

Languages of service: Arabic • Bosnian • Cantonese • Croatian • English • Farsi • French • Gujarati • Hindi • Mandarin • Marathi • Polish • Portuguese • Punjabi • Russian • Serbian • Sinhalese • Somali • Spanish • Swahili • Tagalog • Tamil • Ukrainian • Urdu • Vietnamese

8. Catholic Cross-Cultural Services (Brampton)

Contact: Brenda Parris
37 George Street North, Suite 403, Brampton, ON L6X 1R5
Phone: (905) 457 7740
FAX: (905) 457-7769

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Accompaniment Services • Crisis Counselling • Cultural Interpretation Services • Group Counselling • Individual Counselling • Information/Referral Services • Settlement Services • Support Group for Women

Languages of service: Arabic • Bosnian • Cantonese • Croatian • English • Farsi • French • Gujarati • Hindi • Mandarin • Marathi • Polish • Portuguese • Punjabi • Russian • Serbian • Sinhalese • Somali • Spanish • Swahili • Tagalog • Tamil • Ukrainian • Urdu • Vietnamese

9. Catholic Family Services of Peel-Dufferin

Contact: Heike Cardinale/ Ana Debern
389 Main St. North Ste. 207, Brampton, ON L6X 3P1
Phone: (905) 450-1608
FAX: (905) 450-8902

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Intellectual Disabilities • Large Print Materials • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/interpretation •

Type of service: Smoke-free environment • Way Finding
Drop Ins/Women's Centres • Ethno-specific Services • Group Counselling • Individual Counselling • Information/Referral Services • Transportation Services

Languages of service: American Sign Language • French • Hindi • Pakistani • Polish • Portuguese • Punjabi

10. Community Mental Health Clinic - Peel Memorial Hospital

Contact: Wendy Ross
20 Nelson Street West, Suite 301, Brampton, ON L6X 2M5
Phone: (905) 451-3111
FAX: (905) 451-3118

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment
Wheelchair Accessibility

Type of service: Group Counselling • Individual Counselling • Information/Referral Services • Mental Health Programs

Languages of service: English • Hindi • Polish • Portuguese • Punjabi

11. Dixie Bloor Neighbourhood Services

Contact: Lyn Betrushchak
3439 Fieldgate Drive, Mississauga, ON L4X 1V8
Phone: (905) 629-1873
FAX: (905) 629-0791
Website: www.dixiebloor.com
E-MAIL: lynnb@dixiebloor.ca

Service Information:

Accessibility Information: Mobility Disabilities • Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Accompaniment Services • Cultural Interpretation Services
Ethnospecific Services • Settlement Services

Languages of service: Bosnian • Cantonese • Croatian • English • Hindi • Mandarin • Polish • Punjabi • Serbian • Tamil • Vietnamese

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

12. Epilepsy Brampton and Area

Contact: Carey Thompson
37 George Street North, Brampton, ON L6X 1R5

Phone: (905) 450-5283

FAX: (905) 450-3153

Website: <http://epilepsyontario.org>

E-MAIL: epilepsybrampton@bellnet.ca

Service Information:

Accessibility Information: Mobility Disabilities • Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Educational Programs • Group Counselling • Information/Referral Services
Medical Forum • Membership Volunteer Opportunity • Support Group
Sponsorship for Service Dogs & Camp • Social Events • Summer/Winter Fest For Youth • Youth Mentor Program • Public Awareness • Summer Camps

Languages of service: English

13. Family Services of Peel

151 City Centre Drive, Suite 501, Mississauga, ON L5B 1M7

Phone: (905) 270-2250

FAX: (905) 270-2869

Website: www.fspeel.org

E-MAIL: fsp@fspeel.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities
• Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Accompaniment Services • Group Counselling • Individual Counselling
Information/Referral Services

Languages of service: English • French • Macedonian • Polish • Portuguese • Punjabi
Ukrainian • Vietnamese

14. Family Services of Peel - Woman Abuse Program

Contact: Intake Worker

151 City Centre Drive, Suite 501, Mississauga, ON L5B 1M7

Phone: (905) 270-2250

FAX: (905) 270-2869

Website: [http:// www.fspeel.org/](http://www.fspeel.org/)

E-MAIL: fsp@fspeel.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities •
Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities
Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Group Counselling • Individual Counselling • Information/Referral
Services

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

Languages of service: English • French • Macedonian • Polish • Portuguese • Punjabi • Ukrainian • Vietnamese

15. Family Transition Place

Contact: Doreen Armstrong
20 Bredin Parkway, Orangeville, ON L9W 4Z9
Phone: (519) 942-4122
FAX: (519) 942-8243
Website: www.ftp.on.ca
E-MAIL: admin@ftp.on.ca

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities • Smoke-free Environment • Plain Language Materials • Wheelchair Accessibility
Type of service: Accompaniment Services • Crisis Counselling • Group Counselling • Individual Counselling • Information/Referral Services • Shelters (Emergency)
Language of service: English

16. Honeychurch Family Life Resource Centre

PO Box 44017, Brampton, ON L6V 4H5
Phone: (905) 451-4115
FAX: (905) 451-4245
flrc@sympatico.ca

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility
Type of service: Accompaniment Services • Crisis Counselling • Drop Ins/Women's Centres • Group Counselling • Individual Counselling • Information/Referral Services • Shelters (Emergency)
Languages of service: African Dialects • Italian • Portuguese • Spanish • West Indian Dialects

17. Intercultural Neighbourhood Social Services

Contact: Fatena Akache
3050 Confederation Parkway, Mississauga, ON L5B 3Z6
Phone: (905) 273-4884
FAX: (905) 273-6720
Website: www.icnss.org
E-MAIL: programs@icnsspeel.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities • Plain Language Materials • Smoke-free environment • Wheelchair Accessibility
Type of service: Ethnospecific Services • Youth Service • Mediation Program
Information/Referral Services • Settlement Services • Job Search Workshop
Neighborhood Drop/In Program • Moms & Tots • Seniors on the Move

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

Languages of service: English

18. Interim Place I - South Mississauga

Contact: Catherine Carney-White

PO Box 245, Port Credit Postal Stn, Mississauga, ON L5G 4L8

Phone: 905-271-1860

FAX: 905-271-8967

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment

Type of service: Accompaniment Services • Crisis Counselling • Individual Counselling Information/Referral Services • Shelters (Emergency) Transitional Support Child & Youth Group

Languages of service: English • French • Hindi • Polish • Punjabi

19. Interim Place II - North Mississauga

P.O. Box 245, Port Credit Postal Stn, Mississauga, ON L5G 4L8

Phone: (905) 676-8515

FAX: (905) 676-0737

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility • Wheelchair Accessible Room/Corridors • Accessible Elevator

Type of service: Accompaniment Services • Crisis Counselling • Individual Counselling • Information/Referral Services • Shelters (Emergency) • Transitional Support Program • Child & Youth Counsellors • Parenting Group • Support Group Safety Planning • Housing • Income Support • Employment Support • Follow Up • Education • ESL • Multicultural Services • Immigration

Languages of service: English • French • Hindi • Polish • Punjabi

20. Law Society of Upper Canada/ Ontario Legal Aid Plan

205 County Court Blvd. Ste. 200, Brampton, ON L6W 4R6

Phone: (905) 453-1723

FAX: (905) 453-1743

E-MAIL: legalaids@on.ca

Service Information:

Accessibility Information: Mobility Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Legal Services

Languages of service: English

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

21. Multiple Sclerosis Society - Brampton

Contact: Edward Dunn
59 Foster Court, Brampton, ON L6V 3M6
Phone: (905) 453-3080

Service Information:

Accessibility Information: Mobility Disabilities • Psychiatric Disabilities • Wheelchair Accessibility
Type of service: Assistive Devices • Individual Counselling • Information/Referral Services
Languages of service: English

22. Muslim Community Services

Contact: Waffa Murra or Nuzhat Haider
150 Central Park Drive, Brampton, ON L6T 2T9
Phone: (905) 790-8484
FAX: (905) 790-8488
E-MAIL: services@bmccentre.org

Service Information:

Accessibility Information: Mobility Disabilities • Smoke-free environment • Wheelchair Accessibility
Type of service: Crisis Counselling • Cultural Interpretation Services • Drop Ins/Women's Centres • Ethnospecific Services • Group Counselling • Individual Counselling
Languages of service: Arabic • English • Punjabi • Tamil • Urdu

23. Peel Committee Against Woman Abuse

977 Pantera Drive, Unit 8, Mississauga, ON L4W 2T4
Phone: (905) 282 - 9792
FAX: (905) 629-7773
E-MAIL: pcawa@netrover.com

Service Information:

Accessibility Information: Smoke-free environment
Type of service: Educational Programs
Languages of service: English

24. Peel Committee on Sexual Assault

Contact: Suprie Karmakar
151 City Centre Drive, Suite 200, Mississauga, ON L5B 1M7
Phone: (905) 273-4100
FAX: (905) 273-4101
E-MAIL: info@sexualassault-peel.com
Website: www.sexualassault-peel.com

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities
Smoke-free environment • Wheelchair Accessibility • Accessible Elevator
Type of service: Educational Programs • Group Services • Individual Counselling Services
Crisis Intervention Counselling

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

Languages of service: English

25. Peel Sisters of Colour in Action

Contact: Coleen McKenzie E. D.

134 Queen Street East, 4th Floor, Brampton, ON L6W 3P8

Phone: (905) 453-7940

FAX: (905) 459-1322

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessible
Entrance

Type of service: Crisis Counselling • Drop Ins/Women's Centres • Ethnospecific Services
• Individual Counselling • Information/Referral Services

Languages of service: African Dialects • English • West Indian Dialects

26. Peel and Halton Acquired Brain Injuries

Contact: Carol Williams

176 Robert Speck Parkway, Mississauga, ON L4Z 3G1

Phone: (905) 949-4411

FAX: (905) 949-4019

Toll Free: 1 - 877 - 654 - 1137

E-MAIL: info@phabis.com

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities •
Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment
Wheelchair Accessibility

Type of service: Educational Programs • Group Counselling • Housing • Individual
Counselling • Information/Referral Services

Languages of service: English

27. Salvation Army - Family Life Resource Centre

Contact: Captain Joanne King

535 Main Street North, Brampton, ON L6X 3C9

Phone: (905) 451-4115

FAX: (905) 451-4245

E-MAIL: frc@sympatico.ca

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Plain Language Materials •
Smoke-free environment • Wheelchair Accessible Entrance Wheelchair
Accessible Washroom

Type of service: Accompaniment Services • Crisis Counselling • Group Counselling
Individual Counselling • Information/Referral Services • Shelters
(Emergency) • Open Support Group for Abused Women • Parenting
Discovering Me (self esteem group)

Languages of service: English

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

28. Sexual Assault Care & Counseling Centre-Trillium Health Centre

Contact: Jennifer Ramate

100 Queensway West, Mississauga, ON L5B 1B8

Phone: (905) 848-7493

FAX: (905) 848-7368

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment
• Wheelchair Accessibility

Type of service: Crisis Counselling • Health Care Services • Individual Counselling
Information/Referral Services

Languages of service: English

29. Sexual Assault/Rape Crisis Centre of Peel

P.O. Box 2311, Square One Post Office, Mississauga, ON L5B 3C8

Phone: (905) 273-3337

FAX: (905) 273-3336

E-MAIL: sarccp@web.net

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities • Plain (Language Materials • Smoke-free environment • Wheelchair Accessibility
Type of service: Accompaniment Services • Crisis Counselling • Educational Programs
Group Counselling • individual Counselling • Information/Referral
Services

Languages of service: English • French • Portuguese • Punjabi • Spanish

30. United Achievers

Contact: Jacqueline Benn

150 Central Park Dr Suite 107, Brampton, ON L6T 2T9

Phone: (905) 790-6068

FAX: (905) 790-8488

Service Information:

Accessibility Information: Mobility Disabilities • Smoke-free environment • Wheelchair
Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Drop Ins/Women's
Centres • Group Counselling • Individual Counselling
Information/Referral Services

Languages of service: English • West Indian Dialects

Directory of Services for Women with Disabilities and Deaf Women in Brampton, Ontario

31. **Victim Services of Peel**

Contact: Monty Laskin
7750 Hurontario St., Brampton, ON L6V 3W6

Phone: (905) 568-1468

FAX: (905) 568-4774

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment
Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Information/Referral
Services • DVERSE Program (Domestic Violence Emergency Response Service)
MSC (Mentoring for Change Program) for South Asian Community

Languages of service: English

32. **Victim/ Witness, Assistance Programme**

Contact: Lina Termini
141 Clarence Street, Brampton, ON L6W 3E6

Phone: (905) 450-4797

FAX: (905) 450-4092

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities
Large Print Materials • Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities • Sign Language Capacity/Interpretation
• Smoke-free environment • Wheelchair Accessibility • Accessible Elevator

Type of service: Accompaniment Services • Information/Referral Services

Languages of service: English