



Directory of Services for the Intersectoral Training on Access to the Justice System for Women with Disabilities and Deaf Women 1999 – Revised in 2001

About this Directory

In 2001 the Ministry of the Attorney General expanded the Domestic Violence Courts program in Ontario to include 7 new courts. By 2004 there will be 24 such courts operational throughout the province. Education Wife Assault is providing intersectoral training on improving access to the Domestic Violence Courts (DVC's) to women with disabilities and Deaf women who experience violence. As part of a "Tool-Kit" of resources, this directory is intended to provide information on **local services** which can provide supports, referrals or assistance to service providers and/or women with disabilities and Deaf women who may come in contact with the new Domestic Violence Courts in **Durham, Ontario**.

About the agencies and services in this directory

The services in this directory focus on one or more of the following four key areas:

- violence against women
- disability
- deafness
- legal/criminal justice

Each service or agency has been included in this Directory because they:

- understand the complexity of barriers facing women with disabilities and deaf women in accessing the legal/justice system
- are accessible in some way to women with physical differences or disabilities who may face physical, communication or financial barriers when accessing the justice system.
- provide a welcoming environment for all women
- are committed to improving their service to meet the needs of women with disabilities and deaf, deafened and hard of hearing women
- will provide referrals if they cannot address the particular woman's requirements

This directory is the result of surveys conducted by Education Wife Assault and do not reflect an exhaustive list of the services and accommodations provided by these agencies. This is intended as a guide only and the reader will have to contact individual agencies/services to ensure they can meet the requirements of individual women. We would like to hear from you about services that should be added to this directory.

Please check your local community information centre for more information on individual services.

*The support of the Government of Ontario through the Ministry of Citizenship is acknowledged.
EWA is A United Way Member Agency*

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

1. AIDS Committee of Durham Region

209 Dundas Street East, Suite 305, Whitby, ON L1N 7H8

Phone: (905) 665-0051

FAX: (905) 665-0056

E-MAIL: acd@osha.igs.net

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment
Wheelchair Accessible Entrance

Type of service: Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services • Outreach Programs

Languages of service: English

2. Abused Women's Crisis Line - YWCA of Oshawa

c/o 33 McGrigor Street, Oshawa, ON L1H 1X8

Phone: (905) 576-8880

FAX: (905) 576-8919

Service Information:

Accessibility Information: Intellectual Disabilities • Psychiatric Disabilities

Type of service: Crisis Counselling • Information/Referral Services

Languages of service: English

3. Adult Protective Services (Ajax-Pickering)

Contact: Mark Grant

850 King St. W., Oshawa, ON L1J 8N5

Phone: (905) 721-6129

FAX: (905) 579-8455

EMAIL: markgrant@region.durham.on.ca

Service Information:

Accessibility Information: Developmentally Disabled Adults • Blindness/Low Vision
Deafness/Hearing Impairments • Guide Dog Access
Intellectual Disabilities • Mobility Disabilities • Off Site Service • Plain Language Materials • Sign Language Capacity/Interpretation
Wheelchair Accessibility • Assist in getting Replacement Aids

Type of service: Accompaniment Services to court with Staff • Individual Counselling
Information/Referral Services •

Languages of service: English • Translators for other Languages

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

4. Ajax-Pickering Women's Centre

P.O. Box 371, Ajax, ON L1S 3C5

Phone: (905) 426-1064

FAX: (905) 426-8275

EMAIL: apwomen'scentre@bellnet.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Smoke-free environment Wheelchair Accessible Entrance

Type of service: Women's Centres • Information/Referral Service • Employment Preparation •
Legal Services • SMARTS Program (skills marketing and recruitment team
Incorporated)

Languages of service: English

5. Ajax/Pickering/Whitby Association for Community Living

36 Emperor Street, Ajax, ON L1S 1M7

Phone: (905) 427-3300

FAX: (945) 427-3314

EMAIL: sandy@apwcommunityliving.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities •
Mobility Disabilities • Off Site Service • Plain Language Materials
Psychiatric Disabilities • Wheelchair Accessibility

Type of service: Educational Programs • Group Counselling • Housing • Individual
Counselling • Information/Referral Services

Languages of service: English

6. Barbara Black Centre for Youth Resources

Contact: Ellen Schierholtz

364 Bayly Street Vilest, Unit 5, Ajax, ON L1S 1P1

Phone: (905) 428-1212

FAX: (945) 428-9151

EMAIL: youth@theyouthcentre.ca

Service Information:

Accessibility Information: Attendant Care • Audio Cassette Materials • Blissboard Communication
Guide Dog Access • Intellectual Disabilities • Off Site Service •
Psychiatric Disabilities • Smoke-free environment • Wheelchair
Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Drop Ins/Women's
Centres • Educational Programs • Gay/Lesbian Services • Group
Counselling • Health Care Services • Individual Counselling
Information/Referral Services • Youth Programs

Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

7. Behaviour Management Services-Family Services Durham

209 Dundas Street East, Suite 346, Whitby, ON L1N 7H8

Phone: (905) 666-9602

FAX: (945) 666-9897

Service Information:

Accessibility Information: Audio Cassette Materials • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility
Type of service: Assistive Devices • Educational Programs • Group Counselling Information/Referral Services • Youth Programs
Languages of service: English

8. Bethesda House

Contact: Karen Mayson/Peggy

P.O. Box 82, Bowmanville, ON L1C 3K8

Phone: (905) 623-6045

FAX: (905) 623-6054

Service Information:

Accessibility Information: Violence Against Women • Women/Violence against women (Shelter) Intellectual Disabilities • Large Print Materials • Mobility Disabilities
Perfume-free environment • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility (first floor Only) • Accessible Washroom (first floor only) Emergency Exits Accessible
Accessible spaces for children with disabilities
Type of service: Accompaniment Services • Assistive Devices • Crisis Counselling by phone 24 hours • Group Counselling • Individual Counselling • Food Bank Information/Referral Service • Assisting with Replacement Aids Interpretation Services • Shelters (Emergency) Clothing Provided as Required •
Language of service: English

9. COPE Mental Health Program

Contact: Jennifer Robertson

122 Hunt Street, Ajax, ON L1S 1P5

Phone: (905) 686-3248

FAX: (905) 686-5770

EMAIL: ajax2@idirect.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Off Site Service • Plain Language Materials
Psychiatric Disabilities
Type of service: Educational Programs • Parenting through Depression Group • Individual Counselling • Support Groups • One-to-One matches with Trained Volunteers • Information/Referral Services • Self Awareness for Young

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

Adults 16-23yrs. Social Recreation Group • Senior Social Recreation Group
55yrs. And Over Life Skills Group • Aging with Mental Illness Group •
Reaching Out to Adoptive Families Group

Languages of service: English

10. COPE Mental Health Program Offices

David Liberman

45 Bloor Street East, Unit #1, Oshawa, ON L1H 3L9

Phone: (905) 404-2224

FAX: (905) 434-9877

EMAIL: ercca@web.net

Service Information:

Accessibility Information: Intellectual Disabilities • Off Site Service • Psychiatric Disabilities
Smoke-free Environment

Type of service: Educational Programs • Information/Referral Services • Stroke
Recovery Group • Caregivers Group • Family Support Group
Women's Support Group • Self Help Support Group • Depression
Group • Anxiety and Stress Management Group • Life Skills Group
Assertiveness Training

Languages of service: English

11. Canadian National Institute for the Blind - Durham

1 Mary Street North, Oshawa, ON L1G 7W8

Phone: (905) 436-7732

FAX: (905) 436-1202

EMAIL: durham@cnib.ca

Website: www.cnib.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille Materials
Access to Deaf/Blind Services • Visual Impairments and Blindness • Guide
Dog Access • Intellectual Disabilities • Large Print Materials • Plain
Language Materials • Sign Language Capacity/Interpretation • Smoke
free environment • Way Finding • Computer Diskette Materials • Fully wheelchair
accessible

Type of service: Assistive Devices • Educational Programs • Information/Referral
Services • Interpretation Services

Languages of service: English

12. Catholic Family Services of Durham

Contact: Patricia Grant

115 Simcoe Street South – 2nd Floor, East, Oshawa, ON L1H 4G7

Phone: (905) 686-4350

FAX: (905) 725-8377

Toll Free: 1 (877) 282-8932

EMAIL: cfsd@idirect.com

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

Service Information:

Accessibility Information: Guide Dog Access • Off Site Service • Plain Language Materials
Psychiatric Disabilities • Smoke-free environment • Wheelchair
Accessibility • Chair Lift (1person only, weight limit of 250lbs)

Type of service: Group Counselling • Individual Counselling • Family Support Group
Information/Referral Services • Marital Counselling • Woman Abuse Program
Children who have Witness Violence • Adult Survivor Group • Anger
Management Group • Interpreter Services

Languages of service: English • French

13. Catholic Family Services of Durham - Ajax - Pickering

Contact: Carol Annon
250 Bayly St. West, Unit 22, Ajax, ON L1S 3V4
Phone: (905) 428-1984
FAX: (905) 428-6135

Service Information:

Accessibility Information: Guide Dog Access • Large Print Materials • Off Site Service • Plain
Language Materials • Smoke-free environment • Wheelchair Accessibility

Type of service: Women's Centres • Ethno-specific Services • Family Support • Marital Counselling
• Group Counselling • Individual Counselling • Information/Referral Services
Emergency Drop/Ins for Abuse Women and Children who have Witness Violence

Languages of service: English • West Indian Dialects

14. Central 7 Association for Community Living

Contact: Teresa McGuinness
60 Vanedward Dr., Unit 2, Port Perry, ON L9L 1A8
Phone: **(905) 985-8511**
FAX: (905) 985-0799
EMAIL: central7@eisa.com

Service Information:

Accessibility Information: Attendant Care • Audio Cassette Materials • Blindness/Low Vision
Bliss board Communication • Braille Materials • Computer Diskette
Materials • Deafness/Hearing Impairments • Guide Dog Access
Intellectual Disabilities • Interpretation for People with Communication
Difficulties • Large Print Materials • Mobility Disabilities • Off Site
Service • Plain Language Materials • Psychiatric Disabilities • Sign
Language Capacity/interpretation • Smoke-free environment •
Wheelchair Accessibility

Type of service: Accompaniment Services • Educational Programs • Financial • Respite Services •
Assistance/Support Group Counselling • Transportation Services

Languages of service: English

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15. Christian Counselling Services

25 Colbourne Street West, Oshawa, ON L1G 1L3

Phone: (905) 725-3544

Service Information:

Accessibility Information: Plain Language Materials • Psychiatric Disabilities
Type of service: Accompaniment Services • Educational Programs • Financial Assistance/Support • Individual Counselling • Information/Referral Services
Languages of service: English

16. Clothesline Project

Contact: Cheryl Watts

P.O. Box 30560, Oshawa, ON L1J 8L8

Phone: (905) 579-2306

FAX: (905) 738-1240

Service Information:

Accessibility Information: Plain Language Materials • Smoke-free environment • Wheelchair Accessibility
Type of service: Educational Programs
Languages of service: English

17. Colborne Community Services

Contact: Rob Adams

519 Brock Street South, Whitby, ON L1N 4K8

Phone: (905) 666-0831

FAX: (905) 666-2976

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment
Wheelchair Accessibility
Type of service: Crisis Counselling • Individual Counselling • Information/Referral Services
Languages of service: English

18. Community Care - Whitby

Contact: Linda Lawson

114 Dundas Street East, Suite 106, Whitby, ON L1N 2H7

Phone: (905) 668-6223

FAX: (905) 668-7190

EMAIL: droca_whitby@on.aibn.com

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Off Site Service
Type of service: Home Support Services • Information/Referral Services • Transportation

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Services • Meals on Wheels • Medical Drives • Home Help (light house cleaning)
Friendly Visit and Telephone Assurance
Languages of service: English

19. Denise House/ Sedna Women`s Shelter & Support Services

Contact: Sandra McCormack
PO Box 30560, Oshawa Centre Postal Outlet, Oshawa, ON L1J 8L8
Phone: (905) 728-7311
FAX: (905) 728-1240
TTY: (905) 728-4394
EMAIL: denisehs@idirect.com

Service Information:

Accessibility Information: Guide Dog Access • Plain Language Materials • Psychiatric Disabilities
Sign Language Capacity/Interpretation • TTY • Way Finding • Wheelchair
Accessibility
Type of service: Accompaniment Services • Crisis Counselling • Group Counselling
Individual Counselling • Information/Referral Services • Shelters
(Emergency) • Interpreter Services • Short term Counselling
Languages of service: English

20. Distress Centre of Durham

P.O. Box 703, Oshawa, ON L1H 7M9
Phone: (905) 433-1121
FAX: (905) 723-2283

Service Information:

Accessibility Information: Psychiatric Disabilities
Type of service: Crisis Counselling • Educational Programs • Information/Referral
Services
Languages of service: English

21. Durham Community Legal Clinic

Contact: Debra Hastings
Executive Tower, Oshawa Centre, 419 King St W, Unit 3512, Oshawa, ON L1J 2K5
Phone: (905) 728-7321
FAX: (905) 728-6362

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment
Wheelchair Accessibility
Type of service: Legal Services • Disability Issues • Tenancy Issues • Income Maintenance
Housing • Wills & Power of Attorneys Services
Languages of service: English

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22. Durham Deaf Services

Contact: Yvonne Hill

750 King Street East, Oshawa, ON L1H 1G9

Phone: (905) 579-3328

FAX: (905) 728-1183

TTY: (905) 579-6495

EMAIL: durhamdeaf@rogers.com

Service Information:

Accessibility Information: Bliss board Communication • Large Print Materials • Plain Language Materials • Sign Language Capacity/interpretation • Smoke-free environment • TTY • Way Finding • Wheelchair Accessibility

Type of service: Information on Assistive Devices • Crisis Counselling • Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services • Interpretation Services • Advocacy • Literacy Program • Public Awareness Access & Education • Family Communication

Languages of service: American Sign Language • English

23. Durham Down Syndrome Association

P.O. Box 231, Whitby, ON L1N 5S1

Phone: (905) 619-0073

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Off Site Service • Plain Language Materials

Type of service: Educational Programs • Information/Referral Services

Languages of service: English

24. Durham Region Community Care Association

419 King Street West, Suite # 605, Oshawa, ON L1J 2K5

Phone: (905) 404-2224

FAX: (905) 404-2241

E-MAIL: drcca@web.net

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities • Off Site Service

Type of service: Accompaniment Services • Educational Programs • Home Support Services • Individual Counselling • Information/Referral Services Transportation Services

Languages of service: English

25. Durham Region Sexual Assault Care Centre

Contact: Shirley Burnett, Prog Manager

107 Colborne Street West, 2nd Floor, Whitby, ON L1N 1W9

Phone: (905) 668-3050

FAX: (905) 668-6810

EMAIL: sadvcc@on.aibn.com

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

Service Information:

Accessibility Information: Allergies • Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access • Off Site Service • Perfume-free environment • Smoke-free environment

Type of service: Educational Programs • Group Counselling • Health Care Services
Individual Counselling • Information/Referral Services • Start seeing Adolescent from age 12 • Women Abuse and Domestic Violence

Languages of service: English

26. Durham Regional Police - Victim Services Unit

Contact: Sgt. Neil Bradley
77 Centre Street North, Oshawa, ON L1G 4B7
Phone: (905) 579-1520
FAX: (905) 721-4293
EMAIL: victims@police.durham.on.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Computer Diskette Materials • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment

Type of service: Crisis Counselling • Educational Programs • Individual Counselling
Information/Referral Services

Languages of service: English

27. Epilepsy Durham

Contact: Denise Newton
209 Dundas Street East, Suite 200, Whitby, ON L1N 7H8
Phone: (905) 666-9926
FAX: (905) 666-4529
EMAIL: edr@durham.net

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Deafness/Hearing Impairments • Elevator • Guide Dog Access • Intellectual Disabilities
Large Print Materials • Mobility Disabilities • Off Site Service • Sign Language Capacity/Interpretation • Video Tapes • Pamphlets • Parent Kit

Type of service: Educational Programs • Group Counselling • Individual Counselling

Languages of service: American Sign Language • English

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

28. Family Services Durham (Ajax-Pickering)

Contact: Intake Worker

339 Westney Road South Suite 103, Ajax, ON L1S 7J6

Phone: (905) 683-3451

FAX: (905) 683-3466

Website: www.region.durham.on.ca

Service Information:

Accessibility Information: Attendant Care • Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Perfume • Free Environment • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Cultural Interpretation Services • Group Counselling • Individual Counselling • Information/Referral Services • Mediation

Languages of service: Chinese • English • Hebrew • Italian • Slovakian • Yiddish

29. Family Services Durham (Ajax-Pickering)

Contact: Bruno Scorsone

850 King Street West, Oshawa, ON L1J 8N5

Phone: (905) 721-6129

FAX: (905) 579-8455

EMAIL: bruno.scorsone@region.durham.on.ca

Service Information:

Accessibility Information: Bliss board Communication • Guide Dog Access • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Financial Assistance/Support • Individual Counselling • Information/Referral Services • Interpretation Services • Transportation Services • Mediation • New Choices • Adult Protective Service • Assisting Adults with Developmental Disability • PAR (Partner Assault Response) • DAP (Domestic Assault Program)

Languages of service: English

30. Family Services Durham (Oshawa)

Contact: Charlie Norris/Terri Van Exan

850 King Street West, Oshawa, ON L1J 8N5

Phone: (905) 721-6121

FAX: (905) 579-8455

Service Information:

Accessibility Information: Bliss board Communication • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Drop/Ins Women's Centres • Educational Programs • Group Counselling • Individual

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

Languages of service: Counselling • Information/Referral Services
Chinese • English

31. Head Injury Association of Durham Region

Contact: Frank Murphy
459 Bond Street East, Oshawa, ON L1G 1B9
Phone: (905) 723-2732
FAX: (905) 723-4936

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Computer Diskette
Materials • Guide Dog Access • Intellectual Disabilities • Large Print
Materials • Off Site Service • Plain Language Materials • Psychiatric
Disabilities • Smoke-free environment • Wheelchair Accessible Entrance
Type of service: Educational Programs • Group Counselling • Individual Counselling
Information/Referral Services • Support Group
Languages of service: English

32. Heart and Stroke Foundation of Ontario/ Durham West

725 Westney Rd South, Suite #5., Ajax, ON L1S 7J7
Phone: (905) 686-1521
FAX: (905) 686-1523
Website: www.heartandstroke.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities •
Large Print Materials • Mobility Disabilities • Smoke-free environment
Wheelchair Accessibility
Type of service: Educational Programs • Information/Referral Services
Languages of service: English

33. John Howard Society of Durham Region

Contact : Bill Fry
75 Richmond Street West, Oshawa, ON L1G 1E3
Phone: (905) 579-8482
FAX: (905) 435-0352
Website: www.jhsdurham.on.ca
EMAIL: jhsdurham@jhsdurham.on.ca

Service Information:

Accessibility Information: Deafness/Hearing Impairments • Guide Dog Access • Intellectual
Disabilities • Off Site Service • Plain Language Materials • Psychiatric
Disabilities • Sign Language Capacity/interpretation • Smoke-free
environment • Wheelchair Accessible Entrance • Wheelchair Accessible
Washroom
Type of service: Group Counselling • Individual Counselling • Information/Referral Services
Learning Alternatives • Housing • Residence Program • D.A.D.S. Program

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

Active Parenting Today • Anger Management • Inmates & Pardons
Firehouse Youth • Project X-change
Languages of service: American Sign Language • English • French

34. Kinark Child & Family Services

Contact: Bob Kerr
1916 Dundas Street East, Unit 2, Whitby, ON L1N 2L6
Phone: (905) 433-0241
FAX: (905) 432-0916
WEBSITE: www.kinark.on.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Mobility Disabilities • Psychiatric Disabilities • Sign Language Capacity/interpretation • Smoke-free environment • Wheelchair Accessibility
Type of service: Children's Programs • Individual Counselling • Information/Referral Services • Family Counselling
Languages of service: Afrikaans • English • French • Japanese • Punjabi

35. Learning Disabilities Association of Durham Region

Contact: Jutta Genova
P.O. Box 346, Pickering, ON L1V 2R6
Phone: (905) 686-1790
FAX: (905) 686-3327

Service Information:

Accessibility Information: Guide Dog Access • Mobility Disabilities • Off Site Service
Wheelchair Accessible
Type of service: Information/Referral Services • Information, Resource Library (lending library) • Advocacy • School Boards and Ministry
Languages of service: English

36. Mang-otawin (Multi Resource Centre)

Eabamentoong First Nation, P.O. Box 69, Fort Hope, ON POT 1L0
Phone: (807) 242-1212
FAX: (807) 242-1277

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility
Type of service: Aboriginal Services • Accompaniment Services • Crisis Counselling
Cultural Interpretation Services • Drop Ins/Women's Centres • Health Care Services • Housing • Individual Counselling • Information/Referral Services • Shelters (Emergency)
Languages of service: Cree • English • Ojibway

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

37. Ontario Lung Association - Durham Region

Contact: Dianne McKenzie

1627 Dundas Street East, Whitby, ON L1N 2K9

Phone: (905) 436-1046

FAX: (905) 723-3151

EMAIL: durham@on.lung.ca

Website: www.on.lung.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities

Type of service: Educational Programs

Languages of service: English

38. Oshawa Community Health Centre

Contact: Lee Kierstad

777 Simcoe Street, Oshawa, ON L1H 4K5

Phone: (905) 723-0036

FAX: (905) 723-3391

TTY: (905) 723-0036

EMAIL: ochc@ochc.ca

Website: www.ochc.ca

Service Information:

Accessibility Information: Attendant Care • Blindness/Low Vision • Deafness/Hearing Impairments
Guide Dog Access • Intellectual Disabilities • Off Site Service • Plain
Language Materials • Psychiatric Disabilities • Smoke-free environment
TTY • Wheelchair Accessibility • Hands-free Button Access

Type of service: Crisis Counselling • Group Counselling • Health Care Services •
Individual Counselling • Information/Referral Services • Family Community
Health Centre

Languages of service: English • French • German • Spanish • Ukarian

39. Oshawa General Hospital-Sexual Assault Treatment Centre

107 Colbourne Street West, Whitby, ON L1N 1W9

Phone: (905) 668-3050

Service Information:

Accessibility Information: Attendant Care • Audio Cassette Materials • Blindness/Low Vision •
Guide Dog Access • Intellectual Disabilities • Off Site Service
Perfume-free environment • Plain Language Materials Psychiatric
Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Group Counselling
Health Care Services • Individual Counselling • Information/Referral
Services • Interpretation Service

Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

40. Oshawa YWCA

33 McGrigor Street, Oshawa, ON L1H 1X8

Phone: (905) 619-2556

FAX: (905) 619-8911

EMAIL: ywcapple@ywca_oshawa.org

Website: www.durhammall.com/ywca

Service Information:

Accessibility Information: Guide Dog Access • Intellectual Disabilities • Plain Language Materials
Psychiatric Disabilities

Type of service: Crisis Counselling • Health Care Services • Housing • Individual
Counselling • Information/Referral Services • Shelters (Emergency)

Languages of service: English • French

41. Oshawa-Durham Rape Crisis Centre

P.O. Box 2373, Station A, Oshawa, ON L1H 7V6

Phone: (905) 725-2241

FAX: (905) 725-3046

EMAIL: info@durhamrapecrisis.com

Website: www.durhamrapecrisis.com

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access •
Intellectual Disabilities • Off Site Service • Plain Language Materials •
Psychiatric Disabilities • Smoke-free environment

Type of service: Accompaniment Services (transportation and Daycare costs available
Upon request • Police, Legal and Medical) • Crisis Counselling •
Educational Programs • Group Counselling • Individual Counselling
Information/Referral Services • Court Advocacy • Volunteer Training
Program • Support Groups • Resource Library (books & videos)
Public Speakers • Student Assistance

Languages of service: English

42. Oshawa/ Clarington Association for Community Living

Contact: Kay Anderson

39 Wellington St. E., Oshawa, ON L1H 3Y1

Phone: (905) 576-3011

FAX: (905) 576-9754

EMAIL: ocacl@speedline.ca

Website: www.ocacl.ca

Service Information:

Accessibility Information: Attendant Care • Audio Cassette Materials • Blindness/Low Vision
Deafness/Hearing Impairments • Guide Dog Access • Intellectual
Disabilities • Large Print Materials • Mobility Disabilities • Off Site
Service • Plain Language Materials • Psychiatric Disabilities • Sign Language
Capacity/Interpretation • Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Educational Programs • Home Support

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

Services • Housing • Information/Referral Services • Employment Services
Day Services • Residential Services • Childcare Services
Languages of service: English

43. **Reseau des femmes du sud de l'Ontario (Durham)**

707 Simcoe St S Suite 204, Oshawa, ON L1H 4K5

Phone: (905) 436-7353

Service Information:

Accessibility Information: Audio Cassette Materials • Guide Dog Access • Large Print Materials
Plain Language Materials • Psychiatric Disabilities • Smoke-free
environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Cultural Interpretation
Services • Drop Ins/Women's Centres • Educational Programs
Ethno-specific Services • Individual Counselling • Information/Referral
Services

Languages of service: French

44. **Rubena Willis Counselling Centre for Assaulted Women**

P.O. Box 31029, 475 Westney Rd. North, Ajax, ON L1T 3V2

Phone: (905) 428-6635

FAX: (905) 428-6636

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Computer Diskette Materials •
Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site
Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free
environment

Type of service: Aboriginal Services • Accompaniment Services • Children's Programs
Crisis Counselling • Ethno specific Services • Group Counselling
Individual Counselling • Information/Referral Services

Languages of service: English

45. **Social Development Council of Ajax-Pickering**

Contact: Colleen Jordan

134 Commercial Ave, Ajax, ON L1S 2H5

Phone: (905) 686-2661

FAX: (905) 686-4157

EMAIL: socialdev@interhop.net

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment
Wheelchair Accessible Entrance

Type of service: Cultural Interpretation Services • Educational Programs • Housing Help Durham •
Individual Counselling • Information/Referral Services • Settlement • Service

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

Counsellors • Funding Connection • Host Program Child Nutrition Program • Rent Bank/Community Trust • Language Instruction for Newcomers to Canada
Rent Bank/ Community Trust

Languages of service: English • Hindi • Polish • Punjabi • Spanish • Urdu

46. **Spina Bifida and Hydrocephalus Assn of Ontario (Durham)**

Contact: Marion Alexander

627 Gibb Street, Oshawa, ON L1J 1Z6

Phone: (905) 725-6693

FAX: (905) 725-6682

Service Information:

Accessibility Information: Guide Dog Access • Large Print Materials • Perfume-free environment
Plain Language Materials • Smoke-free environment • Wheelchair
Accessibility

Type of service: Educational Programs • Group Counselling • Research Services

Languages of service: English

47. **United Survivors Support Centre**

Contact: Candy Williams/Donna Cross

9 Bond Street West, Oshawa, ON L1G 1A1

Phone: (905) 436-8882

FAX: (905) 436-8972

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities
Psychiatric Disabilities • Smoke-free environment • Wheelchair
Accessibility

Type of service: Group Counselling • Peer Support Mental Health •

Psychiatric/Mental (help consumers integrate back into society) • Everyday Living

Languages of service: English

48. **Victim/Witness Assistance Programs**

Contact: Judy Kyle

3000 Garden St, Ste. 212, Whitby, ON L1R 2G6

Phone: (905) 430-4170

FAX: (905) 430-4161

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access •
Intellectual Disabilities • Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities • Sign Language Capacity/interpretation
Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Information/Referral Services • Emotional
Support/Referral Services • Counselling • Information on Court System
Information and Support regarding Victim Impact Statements

Languages of service: English • French • German

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

49. **Whitby Mental Health Centre**

Contact: Ron Ballentyne
700 Gordon Street, Whitby, ON L1N 5S9
Phone: (905) 668-5881
FAX: (905) 430-4032

Service Information:

Accessibility Information: Psychiatric Disabilities • Intellectual Disabilities • Mobility Disabilities
Wheelchair Accessibility • Designated Working Area
Type of service: Crisis Counselling • Educational Programs • Group Counselling • Mental
Health Programs • Adolescents and Young Adult Program • Psycho
Geriatric Program
Languages of service: English

50. **Women's Rights Action Coalition of Durham**

Contact: Ester Enyolu
1355 Kingston Road, P.O. Box 66164, Pickering, ON L1V 6P7
Phone: (905) 427-7849
FAX: (905) 427-9299
EMAIL: wrac@on.aibn.com
Website: www.geocities.com/wrac02/index

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Plain Language Materials
Psychiatric Disabilities • Smoke-free environment
Type of service: Educational Programs • Ethno-specific Services • Group Counselling
Individual Counselling • Information/Referral Services
Interpreting Service • Crisis Intervention • Telephone Counselling
Youth Program • Support Group • Advocacy • Volunteer Training
Accompaniment Service
Languages of service: English

51. **YMCA Ajax/Pickering Child and Family Development Centre**

Contact: Judy Tryon
230 Westney Road South, Ajax, ON L1N 5J7
Phone: (905) 619-4565
FAX: (905) 619-4578

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access
Intellectual Disabilities • Large Print Materials • Mobility Disabilities
Plain Language Materials • Psychiatric Disabilities • Smoke-free
environment
Type of service: Drop Ins/Women's Centres • Information/Referral Services • Full Time
Child Care Centre (18mths.-5yrs)
Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Durham Region, Ontario

52. YWCA of Oshawa - Apple Community Project

Contact: Eva Martin Blythe

c/o 33 McGrigor Street, Oshawa, ON L1H 1X8

Phone: (905) 619-2556

FAX: (905) 576-8919

Website: www.ywca_oshawa.org

EMAIL: admin@ywca_oshawa.org

Service Information:

Accessibility Information: Audio Cassette Materials • Large Print Materials • Off Site Service
Perfume-free environment • Plain Language Materials • Psychiatric
Disabilities • Smoke-free environment • Way Finding

Type of service: Accompaniment Services • Crisis Counselling • Group Counselling
Housing • Individual Counselling • Information/Referral Services
Shelters (Emergency)

Languages of service: English

Type of service: Drop Ins/Women's Centres • Information/Referral Services

Languages of service: English

52. YWCA of Oshawa - Apple Community Project

c/o 33 McGrigor Street, Oshawa, ON L1H 1X8

Phone: (905) 619-2556

FAX: (905) 576-8919

Service Information:

Accessibility Information: Audio Cassette Materials • Large Print Materials • Off Site Service •
Perfume-free environment • Plain Language Materials • Psychiatric
Disabilities • Smoke-free environment • Way Finding

Type of service: Accompaniment Services • Crisis Counselling • Group Counselling •
Housing • Individual Counselling • Information/Referral Services •
Shelters (Emergency)

Languages of service: English