



Directory of Services for the Intersectoral Training on Access to the Justice System for Women with Disabilities and Deaf Women 1999 – Revised in 2001

About this Directory

In 2001 the Ministry of the Attorney General expanded the Domestic Violence Courts program in Ontario to include 7 new courts. By 2004 there will be 24 such courts operational throughout the province. Education Wife Assault is providing intersectoral training on improving access to the Domestic Violence Courts (DVC's) to women with disabilities and Deaf women who experience violence. As part of a "Tool-Kit" of resources, this directory is intended to provide information on **local services** which can provide supports, referrals or assistance to service providers and/or women with disabilities and Deaf women who may come in contact with the new Domestic Violence Courts in **Hamilton, Ontario**.

About the agencies and services in this directory

The services in this directory focus on one or more of the following four key areas:

- violence against women
- disability
- deafness
- legal/criminal justice

Each service or agency has been included in this Directory because they:

- understand the complexity of barriers facing women with disabilities and deaf women in accessing the legal/justice system
- are accessible in some way to women with physical differences or disabilities who may face physical, communication or financial barriers when accessing the justice system.
- provide a welcoming environment for all women
- are committed to improving their service to meet the needs of women with disabilities and deaf, deafened and hard of hearing women
- will provide referrals if they cannot address the particular woman's requirements

This directory is the result of surveys conducted by Education Wife Assault and do not reflect an exhaustive list of the services and accommodations provided by these agencies. This is intended as a guide only and the reader will have to contact individual agencies/services to ensure they can meet the requirements of individual women. We would like to hear from you about services that should be added to this directory.

Please check your local community information centre for more information on individual services.

*The support of the Government of Ontario through the Ministry of Citizenship is acknowledged.
EWA is A United Way Member Agency*

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

1. Alternatives for Youth/AY

337 Gage Avenue North, Hamilton, ON L8L 7A8

Phone: (905) 549-2223

FAX: (905) 549-2796

E-MAIL: am639@8hwcn.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities
Smoke-free environment • Wheelchair Accessibility

Type of service: Addiction Treatment Services • Crisis Counselling • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service: English • French

2. Alzheimer Society for Hamilton Wentworth

Contact: Anne Swift

1685 Main St. W., Suite 206, Hamilton, ON L8S 1G5

Phone: (905) 529-7030

FAX: (905) 529-3787

E-MAIL: alzhhw@interlynx.net

Website: www.alzheimer.interlynx.net

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities
Smoke-free environment • Wheelchair Accessible Entrance
Wheelchair Accessible Washroom

Type of service: Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services • Security Programs (door alarms)

Languages of service: English • French • Spanish • German

3. Autism Society Ontario - Hamilton Wentworth Chapter

Contact: Teresa

156 Gibson Ave., Hamilton, ON L8L 6J8

Phone: (905) 545-9643

FAX: (905) 545-9643

EMAIL: simms/obidi@yahoo.com

Website: www.autismsociety.on.ca

Service Information:

Accessibility Information: Intellectual Disabilities • Off Site Service

Type of service: Parent Advocacy Support Workshops • Educational Programs
Information/Referral Services

Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

4. Canadian Hearing Society Hamilton Regional Office

255 West Avenue North, Hamilton, ON L8L 5C8

Phone: (905) 522-0755

FAX: (905) 522-1336

E-MAIL: office@hamilton.chs.ca

Website: www.chs.ca/hamilton

TTY: (905) 522-1128

Service Information:

Accessibility Information: Audio Cassette Materials • Deafness/Hearing Impairments • Guide Dog Access
Intellectual Disabilities • Mobility Disabilities • Psychiatric
Disabilities • Sign Language Capacity/Interpretation • Smoke
free environment • TTY • Wheelchair Accessible Entrance

Type of service: Assistive Devices • Educational Programs • ASL Classes
Individual Counselling • Information/Referral Services
Interpretation Services

Languages of service: American Sign Language • English

5. Canadian Mental Health Assn - Hamilton Wentworth Branch

182 Rebecca Street, Hamilton, ON L8R 1C1

Phone: (905) 521-0090

FAX: (905) 521-0211

E-MAIL: cmhahamc@netaccess.on.ca

Website: www.netaccess.on.ca/~cmhaham

Service Information:

Accessibility Information: Mental Illness (cut off at 70 IQ) • Mobility Disabilities • Psychiatric
Disabilities • Wheelchair Accessibility

Type of service: Crisis Counselling (not a crisis line but will be provided if necessary)
Housing • individual Counselling
Information/Referral Services • Mental Health Programs

Languages of service: English

6. Canadian National Institute for the Blind

1686 Main Street West, Hamilton, ON L8S 1G4

Phone: (905) 528-8555

FAX: (905) 527-9536

Website: www.cnib.ca

EMAIL: Hamilton@cnib.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille Materials
Deafness/Hearing Impairments • Guide Dog Access • Intellectual
Disabilities • Large Print Materials • Mobility Disabilities • Psychiatric
Disabilities • Sign Language Capacity/Interpretation • Smoke-free
Environment • TTY • Way Finding • Wheelchair Accessibility

Type of service: Assistive Devices • Educational Programs • Group Counselling
Housing • Individual Counselling • Information/Referral Services

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

Languages of service: American Sign Language • English • French • (Spanish • Portuguese if Staff is available)

7. Catholic Family Services of Hamilton-Wentworth

Contact: Rocco Gizzrelli, Supervisor
785 King Street East, Suite 2, Hamilton, ON L8M 1A1
Phone: (905) 527-3823
FAX: (905) 546-5779
EMAIL: cfs@cfshw.com

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities
Psychiatric Disabilities • Smoke-free environment
Wheelchair Accessibility

Type of service: Crisis Counselling • Ethno specific Services • Group Counselling
Individual Counselling • Information/Referral Services

Languages of service: English • Spanish/Interpreter

8. Centre De Santa Communautaire - Hamilton Wentworth

460 Main Street East, 2nd floor, Hamilton, ON L8N 1K4
Phone: (905) 523 9923
FAX: (905) 528-9196
E-MAIL: cschwn@iaw.on.ca
TTY: (905) 528-1880

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision
Deafness/Hearing Impairments • Guide Dog Access
Intellectual Disabilities • Mobility Disabilities • Psychiatric
Disabilities • Smoke-free environment • TTY • Wheelchair
Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Cultural
Interpretation Services • Drop Ins/Women's Centres
Educational Programs • Group Counselling • Health Care
Services • Individual Counselling • Information/Referral
Services • Settlement Services

Languages of service: French

9. Community Information Service Hamilton Wentworth

Box 2700, LCD1, Hamilton, ON L8N 4E4
Phone: (905) 528-0104
FAX: (905) 528-7764
E-MAIL: info@cishw.on.ca
Website: www.inform.city.hamilton.on.ca
TTY: Bell Relay

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual

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Disabilities • Mobility Disabilities • Psychiatric Disabilities
Smoke-free environment • Wheelchair Accessibility
Type of service: Information/Referral Services
Languages of service: English • Interpreter Services

10. Conway Opportunity Homes Incorporated

71 Sanford Avenue North, Hamilton, ON L8L 8G6

Phone: (905) 525-2133

FAX: (905) 525-1333

Website: www.conwayhomes.org

Service Information:

Accessibility Information: Mobility Disabilities • Smoke-free environment • Wheelchair
Accessibility

Type of service: Attendant Care Services • Information/Referral Services
Residential Programs

Languages of service: English

11. Disability Information Service Helpline

Contact: Sandi Mugford

Box 2700 LCD 1, 55 York Blvd., Hamilton, ON L8N 4E4

Phone: (905) 546-3474

FAX: (905) 546-3202

E-MAIL: dish@hpl.ca

Website: www.hpl.ca

TTY: (905) 546-3474

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide
Dog Access • intellectual Disabilities • Mobility Disabilities
Psychiatric Disabilities • Smoke-free environment • TTY
Wheelchair Accessibility

Type of service: Information/Referral Services • Informal Counselling

Languages of service: English • Interpreter

12. Distress Centre Hamilton

Contact: Bill Schweitzer

Jackson Station A, Box 57317, Hamilton, ON L8P 4X2

Phone: (905) 525-8611

FAX: (905) 525-8616

EMAIL: hdc@hwc.org

Website: Listed under distress centers of Ontario

Service Information:

Accessibility Information: Intellectual Disabilities • Psychiatric Disabilities

Type of service: Crisis Counselling • Information/Referral Services

Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

13. Dundas Community Services

2 King Street West, Suite 3A, Dundas, ON L9H 6Z1

Phone: (905) 627-5461

FAX: (905) 627-5020

E-MAIL: dcsc@dundascommunityservices.on.ca

Website: www.dcsdundascommunityservices.on.ca

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities
Smoke-free environment • Wheelchair Accessible Entrance
Wheelchair Accessible Washroom

Type of service: Educational Programs • Information/Referral Services • Legal
Services • Transportation Services • Baby Sitting in Summer

Languages of service: English • French • German • Latvian • Mandarin • Spanish

14. Dundurn Community Legal Services

10 West Avenue South, Suite 119, Hamilton, ON L8N 3Y8

Phone: (905) 527-4572

FAX: (905) 523-7282

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual
Disabilities • Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities • Smoke-free environment • Wheelchair
Accessible Entrance

Type of service: Educational Programs • Information/Referral Services • Legal
Services

Languages of service: English

15. Elizabeth Pry Society - Hamilton Branch

Contact: Heather Sandilands

627 Main Street East, 2nd floor, Hamilton, ON L8M 1J5

Phone: (905) 527-3097

FAX: (905) 527-4278

Service Information:

Accessibility Information: Guide Dog Access • Mobility Disabilities • Smoke-free
environment • Wheelchair Accessible Entrance

Type of service: Group Counselling • Individual Counselling
Information/Referral Services • Interpreters

Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

16. Family Mental Health Support Network for Hamilton

255 West Avenue North, Hamilton, ON L8L 5C8

Phone: (905) 777-9921

FAX: (905) 777-8685

E-MAIL: fmhsnet@idirect.com

Service Information:

Accessibility Information: Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Information Services (give family members information for person with Disability)

Languages of service: English • Interpreters

17. Family Services of Hamilton Wentworth Incorporated

Lower Level, 105 Main St., E., Suite 101, Hamilton, ON L8N 1G6

Phone: (905) 527-2002

FAX: (905) 523-8699

E-MAIL: fshw@hwcn.org

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment
Wheelchair Accessibility

Type of service: Crisis Counselling • Group Counselling • Individual Counselling
Information/Referral Services

Languages of service: English

18. Good Shepherd Women's Center - Martha House

20 Emerald Street South, Hamilton, ON L8N 2V2

Phone: (905) 523-6277

FAX: (905) 527-3033

Service Information:

Mandate: (905) 523-8895 (business line)

Accessibility Information: Guide Dog Access • Intellectual Disabilities • Interpretation for People with Communication Difficulties • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/ Interpretation • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Group Counselling • Individual Counselling • Information/Referral Services • Shelters (Emergency) • Transportation Services (some)

Languages of service: American Sign Language • Cantonese • Croatian • Dutch
English • French • Hebrew • Spanish • Tagalog

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

19. Good Shepherd Women's Centre - Mary's Place

Contact: Lenore Lukasik-Foss/Katherine Kalinowski

50 East Avenue North, Hamilton, ON L8L 5H5

Phone: (905) 540-8000

FAX: (905) 540-8828

Service Information:

Accessibility Information: Blindness,/Low Vision • Guide Dog Access • Intellectual Disabilities • Plain Language Materials • Psychiatric Disabilities

Type of service: Crisis Counselling • Drop Ins/Women's Centres (to both residential and women Living in the Community) • Safety Planning • Advocacy • Interpreting Service Information/Referral Services • Medical and Legal Referrals
Emergency Accommodation for women 18 years of age and older
Accompaniment to meetings and appointments • Education and support around Women issues • Assistance in establishing permanent housing

Languages of service: English

20. Hamilton AIDS Network

Contact: Maureen Forbes

135 Rebecca St., 2nd Fl., Hamilton, ON L8R 1B9

Phone: (905) 528-0854

FAX: (905) 528-6311

EMAIL: mforbes@hamiltonaidsnetwork.ca

Service Information:

Accessibility Information: Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service: English • French • Lithuanian • Portuguese • Spanish • Interpreters

21. Hamilton Association for Community Living

191 York Blvd., Hamilton, ON L8R 1Y6

Phone: (905) 528-0281

FAX: (905) 528-5156

Service Information:

Accessibility Information: Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Smoke-free environment • Wheelchair Accessibility

Type of service: Educational Programs • Home Support Services • Housing Information/Referral Services

Languages of service: English • Italian

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22. Hamilton Health Sciences - Sexual Assault Treatment and Domestic Violence Care Centre

Contact: Dianna Tihasz

1200 Main St W, Hamilton, ON L8N 3Z5

Phone: (905) 521-2100

FAX: (905) 521-5071

Service Information:

Accessibility Information: Attendant Care • Audio Cassette Materials • Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access
Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Sign Language
Capacity/interpretation • Smoke-free environment • Way Finding • Wheelchair Accessibility

Type of service: Accompaniment Services • Assistive Devices • Health Care Services • Individual Counselling • Information/Referral Services • Transportation Services

Languages of service: English

23. Hamilton Mountain Legal & Community Services

550 Fennell Avenue East, Suite 16A, Hamilton, ON L8V 4S9

Phone: (905) 575-9590

FAX: (905) 574-8233

Website: www.hamiltonlegalclinics.ca

EMAIL: hamrecp@lao.on.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility • Some Materials in Braille

Type of service: Information/Referral Services • Legal Services Representation

Languages of service: Bengali • English • Hindi • Interpreters

24. Hamilton Program for Schizophrenia

350 King Street East, suite 102, Hamilton, ON L8N 3Y3

Phone: (905) 525-2832

FAX: (905) 546-0055

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access • Mobility Disabilities • Psychiatric Disabilities • Smoke free environment • Wheelchair Accessible Entrance
Wheelchair Accessible Rooms/Corridors

Type of service: Group Counselling • Individual Counselling
Information/Referral Services

Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

25. Hamilton Psychiatric Hospital

Box 585, 100 West 5th Street, Hamilton, ON L8N 3K7

Phone: (905) 388-2511

FAX: (905) 381-5600

Website: St. Joseph's Hospital Mountain Site

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities • Sign Language Capacity/Interpretation
Smoke-free environment • Wheelchair Accessibility

Type of service: Group Counselling • Individual Counselling
Information/Referral Services • Mental Health Programs

Languages of service: English • Access to Translators

26. Hamilton Region Indian Centre

Contact: Amy Williams (available in afternoon)

712 Main Street East, Hamilton, ON L8M 1K8

Phone: (905) 548 9593

FAX: (905) 545-4.077

Service Information:

Accessibility Information: Blindness/Low Vision • Computer Diskette Materials • Guide Dog Access • Intellectual Disabilities • Large Print Materials
Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Aboriginal Services • Accompaniment Services • Crisis Counselling • Cultural Interpretation Services • Drop Ins/Women's Centres • Educational Programs • Group Counselling • Health Care Services • Individual Counselling
Information/Referral Services

Languages of service: English

27. Hamilton Wentworth Community Housing Registry

795 King Street East, Hamilton, ON L8M 1A8

Phone: (905) 548-5417

FAX: (905) 548-0652

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities
Smoke-free environment • Wheelchair Accessibility

Type of service: Housing

Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

28. Hamilton Wentworth Regional Community Services Dept.

25 Mount Albion Road, Hamilton, ON L8K 5S4

Phone: (905) 546-3086

FAX: (905) 546-3095

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Computer Diskette Materials • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/interpretation • Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Financial Assistance/Support • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service: English

29. Hamilton Wentworth Regional Police - Victim Services

Box 1060 LCD1, 155 King William St., Hamilton, ON L8N 4C1

Phone: (905) 546-4904

FAX: (905) 546-4752

Website: www.police.hamilton-went.on.ca

TTY: 911

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • TTY • Wheelchair Accessible Entrance • Wheelchair Accessible Washroom

Type of service: Crisis Counselling • Individual Counselling • Information/Referral Services

Languages of service: English • Access to Interpreters

30. City of Hamilton Social and Public Health Services

Contact: Dianna Mueller

2757 King St. E. (St. Joseph's Health Centre), Hamilton, ON L8G 5E4

Phone: (905) 546-3550

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities • Off Site Service • Psychiatric Disabilities

Type of service: Educational Programs • Health Care Services • Information/Referral Services • Mental Health Programs

Languages of service: English • French • German • Polish • Spanish

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

31. Homestead Residential and Support Services

Contact: Christian Cave

249 Caroline St., N., Unit A, Hamilton, ON L8P 3L6

Phone: (905) 529-0454

FAX: (905) 529-0355

Website: <http://www.homesteadservices.on.ca/>

Service Information:

Accessibility Information: Psychiatric Disabilities

Type of service: Educational Programs • Information/Referral Services

Residential Programs • Apartments (long-term) • Rehabilitative (long-term)

Languages of service: English

32. Housing Help Centre for Hamilton Wentworth

Contact: Rudy Hulst

210 Napier St. Hamilton, ON L8R 1S7

Phone: (905) 526-8100

FAX: (905) 528-1448

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual

Disabilities • Large Print Materials • Mobility Disabilities

Psychiatric Disabilities • Sign Language Capacity/interpretation

Smoke-free environment • Wheelchair Accessibility • Off Site Service

Type of service: Housing • Outreach/Support

Languages of service: American Sign Language • English • Spanish

33. Inasmuch House For Women in Crisis

Contact: Lisa Witticker

81 Stewart St., Hamilton, ON L8L 7W2

Phone: (905) 529-8600

FAX: (905) 529-6156

TTY: 905 529-8149

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide

Dog Access • Intellectual Disabilities • Mobility Disabilities

Plain Language Materials • Psychiatric Disabilities • Sign

Language Capacity/Interpretation • Smoke-free environment

TTY • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Educational

Programs • Group Counselling • Individual Counselling

Information/Referral Services • Shelters (Emergency)

Languages of service: American Sign Language • Dutch • English • French

Indonesian • Italian • Mandarin

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

34. Interval House of Hamilton - Wentworth

Contact: Nancy Rushton
1760 King Street East, Hamilton, ON L8K 1V7

Phone: (905) 547-8484

FAX: (905) 548-6216

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities • Smoke-free environment • Wheelchair
Type of service: Accessible Entrance • Wheelchair Accessible Washroom
Children's Programs • Crisis Counselling • Individual Counselling •
Information/Referral Services • Shelters (Emergency) • Youth Programs
Languages of service: English • Portuguese • Spanish

35. L'Arche

Contact: Susan Mason
862 Main St. E., Hamilton, ON L8M 1L9

Phone: (905) 312-0162

FAX: (905) 312-0165

Service Information:

Accessibility Information: Developmental Disabilities • Plain Language Materials
Type of service: Housing • Information/Referral Services
Languages of service: English

36. McQuesten Legal & Community Services

360 Queenston Rd, Hamilton, ON L8K 1H9

Phone: (905) 545-0442

FAX: (905) 545-2645

Website: www.freenet.hamilton.on.catlinktcf

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities
Plain Language Materials • Smoke-free environment
Wheelchair Accessible • Entrance • Wheelchair Accessible
Washroom
Type of service: Educational Programs • Information/Referral Services • Legal
Language of service: English • French • Italian

37. Multiple Sclerosis Society - Hamilton Chapter

94 Cannon Street West, Suite 5, Hamilton, ON L8R 2B6

Phone: (905) 527-7874

FAX: (905) 527-8484

E-MAIL: info.hamilton@mssociety.ca

Website: www.mssh.hamilton.org

Service Information:

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

Accessibility Information: Guide Dog Access • Mobility Disabilities
Off Site Service • Wheelchair Accessibility
Type of service: Assistive Devices • Educational Programs • Group Counselling
Individual Counselling • Information/Referral Services
Languages of service: English

38. Native Women's Centre

Contact: Sheri Lewis
47 East Avenue N., Hamilton, ON L8L 5H4
Phone: (905) 522-1501
FAX: (905) 522-2011
EMAIL: slewis@worldchat.com

Service Information:

Accessibility Information: Off Site Service • Psychiatric Disabilities
Type of service: Aboriginal Services • Crisis Counselling • Educational
Programs • Individual Counselling • Information/Referral
Services • Shelters (Emergency) • Transportation Services
Languages of service: English

39. Ontario March of Dimes - Regional Office

Contact: Gail Mores
20 Jarvis Street, 1st FL., Hamilton, ON L8R 1M2
Phone: (905) 528-9432
FAX: (905) 528-6585

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities
Wheelchair Accessibility
Type of service: Attendant Care Services • Educational Programs • Home
Support Services • Housing • Information/Referral Services
Languages of service: English

40. Ontario Ministry of Community and Social Services

119 King Street West, 6th floor, Hamilton, ON L8P 4Y7
Phone: (905) 521-7280
FAX: (905) 546-8277

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual
Disabilities • Mobility Disabilities • Psychiatric Disabilities
Smoke-free environment • Wheelchair Accessibility
Type of service: Financial Assistance/Support • Information/Referral Services
Languages of service: English • French

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

41. PATH Employment Services

140 King St., E. Suite 7, Hamilton, ON L8N 1B2

Phone: (905) 528-6611

FAX: (905) 528-2181

E-MAIL: <mailto:path2@pathemployment.com>

Website: www.pathemployment.com

TTY: (905) 528-3336

Service Information:

Accessibility Information: Amplification System • Blindness/Low Vision • Communications Support • Computer Diskette Materials • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities • Sign Language Capacity/interpretation • Smoke-free environment • TTY Wheelchair Accessibility

Type of service: Educational Programs • Employment Agencies
Information/Referral Services

Languages of service: American Sign Language • English

42. Phoenix Place

Contact: Lisa Singh

Box 58512, Corktown Postal Outlet, Hamilton, ON L8N 4G6

Phone: (905) 527-2238

FAX: (905) 527-1219

Service Information:

Accessibility Information: Guide Dog Access • Intellectual Disabilities • Smoke-free environment (in living and office space)

Type of service: Housing • Second Stage Housing • Individual Counselling
Information/Referral Services

Languages of service: English • Interpreters Available

43. Planned Parenthood Society of Hamilton

Contact: Deb LeBurch

20 Hughson Street South, Suite 611, Hamilton, ON L8N 2A1

Phone: (905) 528-3009

FAX: (905) 528-4702

Service Information:

Accessibility Information: Blindness/Low Vision • Communications Support
Deafness/Hearing Impairments • Guide Dog Access
Intellectual Disabilities • Sign Language Capacity/Interpretation
Smoke-free environment

Type of service: Educational Programs • Group Counselling • Health Care
Services • Individual Counselling • Information/Referral
Services

Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

44. Portuguese Information Centre

152 Park Street North, Hamilton, ON L8R 2N3

Phone: (905) 528-2466

FAX: (905) 526-9917

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Off Site Service

Psychiatric Disabilities • Smoke-free environment

Type of service: Accompaniment Services • Cultural Interpretation Services

Home Support Services • Individual Counselling

Information/Referral Services • Settlement Services

Languages of service: English • Portuguese

45. Salem Christian Counselling Services

1 Young Street, Suite 512, Hamilton, ON L8N 1T8

Phone: (905) 528-0353

FAX: (905) 528-3562

EMAIL: salem@salem.on.ca

Website: www.salem.on.ca

Service Information:

Accessibility Information: Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessible Entrance • Wheelchair

Accessible Rooms/Corridors

Type of service: Crisis Counselling • Group Counselling • Individual Counselling

Information/Referral Services • Provide Seminars (on Mental Health

Issues • Parenting • and Abuse)

Languages of service: Dutch • English

46. Second Stage Housing and Counselling Program

1900 Main St. W. Suite 1, Hamilton, ON L8S 4R8

Phone: (905) 577-1173

FAX: (905) 522-9688

Website: www.hwcn.org/~a9404

EMAIL: secondstage@hwcn.org

Service Information:

Accessibility Information: Independent Living • Mobility Disabilities • Off Site Service

Plain Language Materials • Smoke-free environment • Home Visit

Once every other week

Type of service: Accompaniment Services • Crisis Counselling • Housing

Individual Counselling • Information/Referral Services

Languages of service: English • Interpreters (they pay)

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

47. Settlement and Integration Services Organization

360 James St., N., Hamilton, ON L8L 1A5

Phone: (905) 521-9917

FAX: (905) 521-9216

E-MAIL: office@siso-ham.org

Website: www.siso-ham.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities
Plain Language Materials • Smoke-free environment
Wheelchair Accessibility

Type of service: Accompaniment Services • Cultural Interpretation Services
Educational Programs • Information/Referral Services
Settlement Services • Emotional Support (all services are for Immigrant and
Refugee Women Only)

Languages of service: Cambodian • Arabic • Cantonese • Croatian • English • Khmer • Mandarin
Polish • Serbian • Somali • Spanish • Vietnamese • Hungarian • Portuguese
Turkish • Farsi • French • Italian • Interpreters Available

48. Sexual Assault Centre (Hamilton & Area)

Contact: Pauline (after 1:30pm)

P.O. Box 57220 Jackson Station, Hamilton, ON

Phone: (905) 525-4162

FAX: (905) 525-7085

TTY: (905) 525-4592

Website: www.sacha.on.ca

EMAIL: sacha@sacha.on.ca

Service Information:

Mandate: (905) 525-4162 is a 24 hour crisis/support line; (905) 525-4573
is a business line; services include outreach to Women from
diverse racial & ethnic communities.

Accessibility Information: Audio Cassette Materials • Braille Materials
Deafness/Hearing Impairments • Guide Dog Access
Intellectual Disabilities • Interpretation for People with
Communication Difficulties • Mobility Disabilities
Plain Language Materials • Psychiatric Disabilities
Sign Language Capacity/Interpretation • Smoke-free
environment • TTY • Way Finding • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Educational
Programs • Group Counselling • Individual Counselling
Information/Referral Services • Diverse Community Outreach

Languages of service: English • Groups in Variety Languages

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

49. St. Joseph's Community Health Centre

2757 King Street East, Hamilton, ON L8G SE4

Phone: (905) 573-7777

FAX: (905) 573-4828

Website: www.stjosham.on.ca

EMAIL: chealth@stjosham.on.ca

Service Information:

Accessibility Information: Guide Dog Access • Mobility Disabilities
Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Educational Programs • Health Care Services • Urgent Care On Site
Information/Referral Services • Mental Health Programs • Health Library

Languages of service: English • Interpreters

50. St. Joseph's Immigrant Women's Centre

50 Charlton Avenue East, 6th Floor, Hamilton, ON L8N 4A6

Phone: (905) 522-1155

FAX: (905) 521-6059

Bell Relay

Website: www.stjosham.on.ca/whcc/profile.htm

EMAIL: mst@mcmaster.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual
Disabilities • Mobility Disabilities • Off Site Service • Psychiatric
Disabilities • Smoke-free environment • Wheelchair
Accessibility

Type of service: Educational Programs • Health Care Services • Individual
Counselling • Information/Referral Services

Languages of service: English • Interpreters

51. St. Joseph's Immigrant Women's Centre

8 Main Street North, Hamilton, ON L8L 1H2

Phone: (905) 529-5209

FAX: (905) 521-0541

E-MAIL: <mailto:stjoeimm@stjosephwomen.on.ca>

Website: www.stjosephwomen.on.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual
Disabilities • Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities • Smoke-free environment • Wheelchair
Accessible Entrance

Type of service: Information/Referral Services
Settlement Services

Languages of service: Arabic • English • Somali • Spanish • Croatian

Directory of Services for Abused Women with Disabilities and Deaf Women Hamilton, Ontario

52. **Victim/Witness Assistance Program**

Contact: Ruth Greenspan

45 Main Street East, Suite 478, Hamilton, ON L8N 2B7

Phone: (905) 645-5272

FAX: (905) 645-5271

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille
Materials • Deafness/Hearing Impairments • Guide Dog Access
Intellectual Disabilities • Large Print Materials • Mobility Disabilities
Plain Language Materials • Psychiatric Disabilities
Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Cultural Interpretation Services • Educational
Programs • Information/Referral Services

Language of service: English • French • Interpreters Available

53. **Women's Centre of Hamilton – Wentworth**

Contact: Renate Manthei

75 McNab Street, 3rd floor, Hamilton, ON L8P 3C1

Phone: (905) 522-0127

FAX: (905) 522-7220

Website: www.home.netint.caf-wchw

TTY: (905) 522-0127

Service Information:

Accessibility Information: Audio Cassette Materials(some) • Blindness/Low Vision
Guide Dog Access • Intellectual Disabilities • Large Print Materials
Disabilities • Plain Language Materials • Psychiatric Disabilities
Smoke-free environment • TTY • Way Finding • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Drop Ins/Women's Centres
Educational Programs • Group Counselling • Individual Counselling •
Information /Referral Services

Language of service: English • Interpreters with notice

54. **YWCA - Young Women's Christian Association**

Contact: Rose Johnson

75 MacNab Street South, 5th floor, Hamilton, ON L8P 3C1

Phone: (945) 522 9922

FAX: (905) 522-1870

E-MAIL: ywca@5rworldchat.com

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Off Site Service
Smoke-free environment • Wheelchair Accessibility

Type of service: Cultural Interpretation Services • Educational Programs • Group
Counselling • Home Support Services • Housing • Residential
Programs

Language of service: Various Languages