



Directory of Services for the Intersectoral Training on Access to the Justice System for Women with Disabilities and Deaf Women 1999 – Revised in 2001

About this Directory

In 2001 the Ministry of the Attorney General expanded the Domestic Violence Courts program in Ontario to include 7 new courts. By 2004 there will be 24 such courts operational throughout the province. Education Wife Assault is providing intersectoral training on improving access to the Domestic Violence Courts (DVC's) to women with disabilities and Deaf women who experience violence. As part of a "Tool-Kit" of resources, this directory is intended to provide information on **local services** which can provide supports, referrals or assistance to service providers and/or women with disabilities and Deaf women who may come in contact with the new Domestic Violence Courts in **North Bay, Ontario**.

About the agencies and services in this directory

The services in this directory focus on one or more of the following four key areas:

- violence against women
- disability
- deafness
- legal/criminal justice

Each service or agency has been included in this Directory because they:

- understand the complexity of barriers facing women with disabilities and deaf women in accessing the legal/justice system
- are accessible in some way to women with physical differences or disabilities who may face physical, communication or financial barriers when accessing the justice system.
- provide a welcoming environment for all women
- are committed to improving their service to meet the needs of women with disabilities and deaf, deafened and hard of hearing women
- will provide referrals if they cannot address the particular woman's requirements

This directory is the result of surveys conducted by Education Wife Assault and do not reflect an exhaustive list of the services and accommodations provided by these agencies. This is intended as a guide only and the reader will have to contact individual agencies/services to ensure they can meet the requirements of individual women. We would like to hear from you about services that should be added to this directory.

Please check your local community information centre for more information on individual services.

*The support of the Government of Ontario through the Ministry of Citizenship is acknowledged.
EWA is A United Way Member Agency*

Directory of Services for Abused Women with Disabilities and Deaf Women North Bay, Ontario

1. AIDS Committee of North Bay and Area

240 Algonquin Ave., Ste. 202, North Bay, ON P1B 4V9

Phone: (705) 497-3560

FAX: (705) 497-7850

Toll free: 1-800-387-3701

E-MAIL: acnba@efni.com

Website: www.aidsnorthbay.com

Service Information:

Accessibility Information:

Blindness/Low Vision • Computer Diskette • Materials • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/interpretation • Smoke-free environment • Wheelchair Accessible Entrance/Rooms/Corridors

Type of service: Accompaniment Services • Educational Programs and Resources • Individual Counselling • Needle Exchange Program Information/Referral Services • Transportation Services • Hepatitis C Educational Program Support and Assistance • Volunteer Opportunities

Languages of service: English • French

2. Amelia Rising Sexual Assault Centre of Nipissing

P. O. Box 20083, North Bay, ON P1B 9N1

Phone: (705) 476-3355

FAX: (705) 840-5050

TTY: (705) 840-5877

E-MAIL: amelia@efni.com

Website: www.efni.com/~amelia/

Service Information:

Mandate:

Volunteer Programs are accessible

Accessibility Information:

Audio Cassette Materials • Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • TTY • Wheelchair Accessibility

Type of service:

Accompaniment Services • Crisis Counselling • Drop Ins/Women's Centres Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service:

Dutch • English • French • Spanish

Directory of Services for Abused Women with Disabilities and Deaf Women

North Bay, Ontario

3. Brain Injury Association Network (BIAN)

Contact: Barbara Anello

975 McKeon Ave., Unit 5A, Ste. 162, North Bay, ON, P1B 9P2

Phone: (705) 494-9078 9am – 9pm

FAX: (705) 494-7434

TTY: (705) 494-9177

E-MAIL: bian@thot.net

Website: <http://dawn.thot.net/brain>

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille Materials
• Computer Diskette Materials • Guide Dog Access • Intellectual
Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service
• Plain Language Materials • Psychiatric Disabilities • Wheelchair Accessibility •
Type of service: Educational Programs • Information/Referral Services • Caregivers •
Languages of service: English • French • Italian

4. Canadian Hearing Society

Contact: Francesca Morabito

432 – 101 Worthington St., E. North bay, ON P1B 1G5

Phone: (705) 474-8090

FAX: (705) 474-6075

TTY: (705) 494-8487

E-MAIL: fmorabito@northbay.chs.ca

Website: www.chs.ca

Service Information:

Accessibility Information: Deafness/Hearing Impairments • Intellectual Disabilities • Mobility Disabilities •
Off Site Service • Plain Language Materials • Sign Language
Capacity/interpretation • TTY • Wheelchair Accessibility
Type of service: Accompaniment Services • Crisis Counselling Educational Programs •
Group Counselling • Individual Counselling • Information/Referral
Services • Interpretation Services • Hearing Care Counselling
Languages of service: American Sign Language • English

5. Canadian Mental Health Assn - Nipissing Regional Branch

156 McIntyre St., W. North Bay, ON P1B 2Y6

Phone: (705) 474-1299

FAX: (705) 474-5325

E-MAIL: cmhanip@oniink.net

Website: www.cmhanipissing.on.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access •
Intellectual Disabilities • Mobility Disabilities • Plain Language Materials •
Psychiatric Disabilities • Sign Language Capacity/Interpretation •
Wheelchair Accessibility

Directory of Services for Abused Women with Disabilities and Deaf Women

North Bay, Ontario

Type of service: Educational Programs • Group Counselling • Social Recreation Program
Home Support Services • Information/Referral Services
Developmental Disabilities Program • Mental Health Programs
Residential Programs • Regional Court Diversion Program

Languages of service: English • French

6. Canadian National Institute for the Blind

101 Worthington St. E. Ste. 432, North Bay, ON P1B 1G5

Phone: (705) 472-2710

FAX: (705) 472-7269

E-MAIL: northbayiw@cnib.ca

Website: www.northbayiwcnib.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille Materials •
Computer Diskette Materials • Deafness/Hearing Impairments •
Guide Dog Access • Intellectual Disabilities • Large Print Materials •
Mobility Disabilities • Way Finding • Wheelchair Accessibility

Type of service: Assistive Devices • Educational Programs • Group Counselling •
Individual Counselling • Information/Referral Services • Early Intervention
Services

Languages of service: English • French

7. Claude J. Ranger Mental Health Clinic

200 First Avenue West, North Bay, ON P1B 9M3

Phone: (705) 494-3050

FAX: (705) 494-3092

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities •
Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Group Counselling • Individual Counselling
Information/Referral Services • Mental Health Programs

Languages of service: English • French

8. Community Counselling Centre of Nipissing

361 McIntyre Street East, North Bay, ON P1B 1C9

Phone: (705) 472-6515

FAX: (705) 472-4582

E-MAIL: ccentre@vianet.on.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access •
Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Plain
Language Materials • Psychiatric Disabilities • Sign Language
Capacity/interpretation • Smoke-free environment • Wheelchair Accessible
Entrance • Wheelchair Accessible Washroom

Directory of Services for Abused Women with Disabilities and Deaf Women

North Bay, Ontario

Type of service: Aboriginal Services • Addiction Treatment Services
Children's Programs • Individual, Couple and Family Counselling
Information/Referral Services • Community Support
Advocacy Program • Gateway Employee and Family Assistant
Program • Gateway Credit • Counselling for Abusive Men

Languages of service: English • French

9. Crisis Centre North Bay - Four Elms Residence

Box 1407, 1675 Cassells Street, North Bay, ON P1B 8K6

Phone: (705) 474-1031

FAX: (705) 474-1036

Service Information:

Accessibility Information: Deafness/Hearing Impairments • Intellectual Disabilities • Mobility Disabilities •
Plain Language Materials • Psychiatric Disabilities • Wheelchair Accessibility

Type of service: Financial Assistance/Support • Transitional Support Program
Information/Referral Services • Shelters (Emergency)

Languages of service: English • French

10. DisAbleD Women's Network (DAWN) Ontario

975 McKeown Ave. Unit 5A, Ste. 162, North Bay, ON P1B 9P2

Phone: (705) 494-9078

FAX: (705) 494-7434

TTY: (705) 494-9177

E-MAIL: dawn@thot.net

URL: <http://dawn.thot.net>

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille Materials • Computer
Diskette Materials • Deafness/Hearing Impairments • Guide Dog Access •
Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Plain
Language Materials • Psychiatric Disabilities • Sign Language
Capacity/Interpretation • Smoke-free environment • TTY • Wheelchair
Accessibility

Type of service: Information/Referral Services • Public Education • Resource Materials
In Alternate Formats • Resource Online (website updated daily)
Communication Technology • Coalition Building
Research Self Advocacy • Resource Development

Languages of service: English

11. Esprit Place Family Resource Centre

Contact: Joanne Scott

3A Beechwood Drive, Parry Sound, ON P2A 1J2

Phone: (705) 746-4800

FAX: (705) 746-2900

TTY: (705) 746-4800

Directory of Services for Abused Women with Disabilities and Deaf Women

North Bay, Ontario

Service Information:

Accessibility Information: Deafness/Hearing Impairments • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Psychiatric Disabilities • Sign Language Capacity/interpretation • TTY • Wheelchair Accessible Entrance • Wheelchair Accessible Washroom

Type of service: Accompaniment Services • Crisis, Group, Individual Counselling • Information/Referral Services • Transitional Support Group for Children Expose to Violence Group Work

Languages of service: English

12. Hearing Aid Centre

Box 1226 (180 Main Street East-rear), North Bay, ON P18 8K4
Phone: (705) 474-8441
FAX: (705) 474-9957

Service Information:

Accessibility Information: Mobility Disabilities • Wheelchair Accessibility

Type of service: Assistive Devices

Languages of service: English • French

13. Mattawa Women's Resource Centre

PO Box 538, 385 Pine Street, Mattawa, ON POH 180
Phone: 705-744-5567
FAX: 705-744-5128
TTY: (705) 744-5573
E-MAIL: women.wrc@sympatico.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Smoke-free environment • TTY Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling Individual Counselling • Information/Referral Services • Shelters (Emergency) Transportation Services • Public Education •

Languages of service: English • French

14. Near North Community Care Access Centre

101 McIntyre Street West, 3rd floor, North Bay, ON P1B 2Y5
Phone: (705) 476-2222
FAX: (705) 474-0080
E-MAIL: kaseyduchene@nearnorth.ccac-ont.ca
Website: www.nearnorth.ccac-ont.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Wheelchair Accessibility

Directory of Services for Abused Women with Disabilities and Deaf Women

North Bay, Ontario

Type of service: Health Care Services • Home Support Services • Individual Counselling • Therapy Services • Information/Referral Services
Languages of service: English • French

15. Near North Victim Crisis Assistance & Referral Service

P.O. Box 20012, North Bay, ON P1B 9N1

Phone: (705) 472-2649

FAX: (705) 472-2836

E-MAIL: nvcarc@efni.com

Service Information:

Accessibility Information: Blindness/Low Vision • Computer Diskette Materials • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities
Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment • Way Finding • Wheelchair Accessibility
Type of service: Crisis Counselling • Information/Referral Services
Languages of service: English • French • German • Polish • Russian • Spanish • Ukrainian

16. Nipissing Community Legal Clinic

107 Shirreff Avenue, Suite 214, North Bay, ON P1B 7K8

Phone: (705) 476-6603

FAX: (705) 476-7532

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities • Smoke-free environment • Wheelchair Accessible Entrance • Wheelchair Accessible Washroom
Type of service: Information/Referral Services • Legal Services
Languages of service: English • French

17. Nipissing Crisis Intervention Program - NB General

Contact: Colette Mathieu

720 McLaren Street, North Bay, ON P1B 3L9

Phone: (705) 495-8148

FAX: (705) 495-6153

E-MAIL: mathic@nbgh.on.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment • Wheelchair Accessibility •
Type of service: Crisis Counselling • Individual Counselling • Information/Referral Services •
Languages of service: English • French

Directory of Services for Abused Women with Disabilities and Deaf Women North Bay, Ontario

18. Nipissing Transition House

547 John Street, North Bay, ON P1B 2M9

Phone: (705) 476-2429

FAX: (705) 476-0274

TTY: (705) 476-9503

Service Information:

Accessibility Information: Blindness/Low Vision • Braille Materials • Deafness/Hearing Impairments • Mobility Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment • TTY • Wheelchair Accessibility

Type of service: Crisis Counselling • Group Counselling • Individual Counselling • Information/Referral Services • Shelters (Emergency)

Languages of service: English • French

19. Nipissing Transition House - Women's Outreach

PO Box 22003, Northgate Square, North Bay, ON P1B 9P5

Phone: 705-494-9589

FAX: 705-494-7737

TTY: (705) 476 9503

Service Information:

Accessibility Information: Blindness/Low Vision • Braille Materials • Deafness/Hearing Impairments • Mobility Disabilities • Smoke-free environment • TTY • Wheelchair Accessibility

Type of service: Crisis Counselling • Group Counselling • Individual Counselling • Information/Referral Services • Shelters (Emergency)

Languages of service: English • French

20. North Bay Community Housing Initiatives

101 Worthington St. E. Ste. 215, North Bay, ON P1B 1G5

Phone: (705) 476-4088

FAX: (705) 495-3585

E-MAIL: sdefrofiere@nbchi.com

Website: www.nbchi.com

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility •

Type of service: Home Support Services • Housing • Information/Referral Services • Support Services for Seriously Mentally Ill

Languages of service: English • French

Directory of Services for Abused Women with Disabilities and Deaf Women

North Bay, Ontario

21. North Bay Indian Friendship Centre

Contact: Art Parke

980 Cassells Street, North Bay, ON P1B 4A6

Phone: (705) 472-2811

FAX: (705) 472-5251

E-MAIL: reception@nbifc.org

Website: www.nbifc.org

Service Information:

Accessibility Information:

Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service:

Aboriginal Services • Accompaniment Services • Addiction Treatment Services • Drop Ins/Women's Centres • Group Counselling • Health Care Services • Home Support Services • Individual Counselling • Employment Services • Information/Referral Services • Homelessness • Fetal Alcohol Syndrome Services

Languages of service:

Cree • English • Ojibway

22. North Bay PARA Bus

180 Ferguson St., North Bay, ON P1B 1W8

Phone: (705) 476-5530

FAX: (705) 476-5308

Service Information:

Accessibility Information:

Mobility Disabilities • Wheelchair Accessibility

Type of service:

Transportation Services

Languages of service:

English • French

23. North Bay Police Force - Victim Services Unit

P.O. Box 717, 135 Princess Street West, North Bay, ON P1B 8J8

Phone: (705) 497-5555

FAX: (705) 497-5591

E-MAIL: nbpolice@northbayplace.on.ca

Website: www.northbaypolice.on.ca

Service Information:

Accessibility Information:

Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Psychiatric Disabilities • Sign Language Capacity/interpretation • Smoke free environment • Way Finding • Wheelchair Accessibility •

Type of service:

Crisis Counselling • Information/Referral Services

Languages of service:

English • French

Directory of Services for Abused Women with Disabilities and Deaf Women

North Bay, Ontario

24. North Bay and Area Centre for the Disabled

Contact: George Livingstone

P.O. Box 137 (239 Main Street East), North Bay, ON P1B 8G8

Phone: (705) 474-3851

FAX: (705) 495-6554

E-MAIL: daayctre@onlink.net

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Assistive Devices • Educational Programs • Information/Referral Services • Transportation Services •

Languages of service: English • French

25. North Bay and District for Community Living

161 Main St., North Bay, ON P1B 1A9

Phone: (705) 476-3285

FAX: (705) 476-4785

Service Information:

Accessibility Information: Attendant Care • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Wheelchair Accessibility

Languages of service: English

26. Ojibway Family Resource Centre

131 Commanda Crescent, North Bay, ON P1B 8G5

Phone: (705) 472-3321

FAX: (705) 472-3376

TTY: (705) 472-3321

E-MAIL: ofrc@nfn.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Sign Language Capacity/Interpretation • Smoke-free environment • TTY • Wheelchair Accessibility •

Type of service: Crisis Counselling • Group Counselling • Individual Counselling •

Languages of service: Information/Referral Services • Shelters (Emergency) • Transportation Services
English • Ojibway

27. Ministry of Community Family and Children Services/Ontario Disability Support Program - IVICSS

621 Main Street West, North Bay, ON P1B 2V6

Phone: (705) 474-3540

FAX: (705) 474-3830

TTY: (705) 474-7665

Directory of Services for Abused Women with Disabilities and Deaf Women

North Bay, Ontario

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Mobility Disabilities • TTY • Wheelchair Accessibility •

Type of service: Financial Assistance/Support • Employment Services • Information/Referral Services • Family and Children Services •

Languages of service: English • French

28. People for Equal Partnership in Mental Health (PEP)

Contact: John Bowcott
489 McIntyre Street West, North Bay, ON P1B 2Z3

Phone: (705) 494-4774

FAX: (705) 494-4775

E-MAIL: pep@efni.com

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities • Wheelchair Accessibility •

Type of service: Educational Programs • Peer Support • Information/Referral Services • Psychiatric Consumers Survivors • Mental Health Programs • Social Recreation and Education Program • Daily Programs (a variety) • PEP Talk Newsletter (published monthly)

Languages of service: English

29. Physically Handicapped Adults' Rehabilitation Assn

280 Oakwood Avenue, North Bay, ON P1B 9G2

Phone: (705) 476-0733

FAX: (705) 476-9287

E-MAIL: phara@phara.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Assistive Devices • Attendant Care Services • Home Support Services • Housing Information/Referral Services

Languages of service: English • French

30. Sturgeon Falls Family Resource Centre

PO Box 628, Sturgeon Falls, ON P2B 3K6

Phone: (705) 753-1154

FAX: (705) 753-1945

TTY: (705) 753-1154

E-MAIL: frcsf@onlink.net

Directory of Services for Abused Women with Disabilities and Deaf Women

North Bay, Ontario

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Deafness/Hearing Impairments Guide Dog Access • Intellectual Disabilities • Mobility Disabilities Off Site Service • Smoke-free environment • TTY • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Intervention • Support Group • 24 Hours Phone and In person Counselling • Information/Referral Services Shelters (Emergency) English • French

31. Sturgeon Falls Police Service

Ste. 106 - 225 Holditch St., Sturgeon Falls, ON POH 2G0

Phone: (705) 753-1234

FAX: (705) 753-6935

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access Mobility Disabilities Off Site Service • Smoke-free environment • Wheelchair Accessibility

Type of service: Information/Referral Services

Languages of service: English • French

32. Temagami First Nation Family Healing & Wellness Centre

General Delivery, Bear Island, ON POH 1C0, Canada

Phone: (705) 237-8600

FAX: (705) 237-8776

Service Information:

Accessibility Information: Blindness/Low Vision • Computer Diskette Materials • Guide Dog Access • Mobility Disabilities • Psychiatric Disabilities • Smoke free environment • Wheelchair Accessibility

Type of service: Aboriginal Services • Drop Ins/Women's Centres • 24 Hours Women and Children Shelter

Languages of service: Cree • English • Ojibway

33. Victim Support Line - Ministry of Solicitor General

200 First Avenue, North Bay, ON P1B 9M3

Phone: (888) 579-2888 / (416) 314-2447

FAX: (705) 479-3364

Service Information:

Accessibility Information: Intellectual Disabilities

Type of service: Individual Counselling • information/Referral Services

Languages of service: English • French

Directory of Services for Abused Women with Disabilities and Deaf Women

North Bay, Ontario

34. **Victim/Witness Assistance Program**

Contact: Lise St. Georges
360 Plouffe St., North Bay, ON P1B 9L5
Phone: (705) 495-8339
FAX: (705) 495-8336

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments
Guide Dog Access • Intellectual Disabilities
Interpretation for People with Communication Difficulties
Large Print Materials • Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities Sign Language Capacity/interpretation
Smoke-free environment • Wheelchair Accessibility

Type of service: Information/Referral Services

Language of service: English • French

35. **We Care Health Services**

2140 Region St. S., Sudbury, ON P3E 5S8
Phone: (800) 643-8940
FAX: (705) 523-2681

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities
Off Site Service • Psychiatric Disabilities

Type of service: Health Care Services • Home Support Services

Languages of service: English • French

36. **West Nipissing Association for Community Living**

Contact: Denise Gignac
P.O Box 1440 (75 Railway Street), Sturgeon Falls, ON POH 2G0
Phone: (705) 753-1665
FAX: (705) 753-2482

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Blissboard Communication • Braille Materials • Communication Disabilities • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke free environment • Wheelchair Accessibility

Type of service; Educational Programs • Group Counselling • Home Support Services • Housing • Individual Counselling • Information/Referral Services • Residential Programs

Languages of service: English • French