



Directory of Services for the Intersectoral Training on Access to the Justice System for Women with Disabilities and Deaf Women 1999 – Revised in 2001

About this Directory

In 2001 the Ministry of the Attorney General expanded the Domestic Violence Courts program in Ontario to include 7 new courts. By 2004 there will be 24 such courts operational throughout the province. Education Wife Assault is providing intersectoral training on improving access to the Domestic Violence Courts (DVC's) to women with disabilities and Deaf women who experience violence. As part of a "Tool-Kit" of resources, this directory is intended to provide information on **local services** which can provide supports, referrals or assistance to service providers and/or women with disabilities and Deaf women who may come in contact with the new Domestic Violence Courts in **Ottawa, Ontario**.

About the agencies and services in this directory

The services in this directory focus on one or more of the following four key areas:

- violence against women
- disability
- deafness
- legal/criminal justice

Each service or agency has been included in this Directory because they:

- understand the complexity of barriers facing women with disabilities and deaf women in accessing the legal/justice system
- are accessible in some way to women with physical differences or disabilities who may face physical, communication or financial barriers when accessing the justice system.
- provide a welcoming environment for all women
- are committed to improving their service to meet the needs of women with disabilities and deaf, deafened and hard of hearing women
- will provide referrals if they cannot address the particular woman's requirements

This directory is the result of surveys conducted by Education Wife Assault and do not reflect an exhaustive list of the services and accommodations provided by these agencies. This is intended as a guide only and the reader will have to contact individual agencies/services to ensure they can meet the requirements of individual women. We would like to hear from you about services that should be added to this directory.

Please check your local community information centre for more information on individual services.

*The support of the Government of Ontario through the Ministry of Citizenship is acknowledged.
EWA is A United Way Member Agency*

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

1. 515 MacLaren

515 MacLaren Street, Ottawa, ON K1R 5K5

Phone: (613) 233-2243

FAX: (613) 233-9529

Service Information:

Accessibility Information: Intellectual Disabilities • Psychiatric Disabilities

Type of service: Emergency Housing • Individual Counselling • Information/Referral

Languages of service: English

2. Alzheimer Society of Ottawa Carleton

1525 Carling Avenue, Lower Level, Ottawa, ON K1Z 8R9

Phone: (613) 722-1424

FAX: (613) 722-4927

E-MAIL: alz@freenet.Carleton.ca

Website: www.highlander.cbnet.ns.ca/asoc

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Computer Diskette Materials • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Perfume-free environment • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Way Finding • Wheelchair Accessibility

Type of service: Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service: English • French

3. Amethyst Women's Addiction Centre

488 Wilbred Street, Ottawa, ON K1N 6M8

Phone: (613) 563-0363

FAX: (613) 565-2175

TTY: (613) 563-2995

E-MAIL: amethyst@eisa.com

Website: www.amethyst_ottawa.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Perfume-free environment • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Addiction Treatment Services • Group Counselling • Individual Counselling • Information/Referral Services • Interpreter Services

Languages of service: English • French • Sign Language Interpreters

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

4. Anglican Social Services

216 Murry St. Ottawa, ON K1N 5N1

Phone: (613) 235-4351

FAX: (613) 232-4919

EMAIL: assc@ottawa.anglican.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment • Wheelchair Accessibility • Donated Large Print Materials

Type of service: Drop Ins/Women and Men (counseling) • Individual Counselling Information/Referral Services •

Languages of service: English • French • Portuguese • Italian • Interpreters by request

5. Assertive Community Rehabilitation Programme

1355 Bank Street Suite 205, Ottawa, ON K1H 8K7

Phone: (613) 739-2799

FAX: (613) 739-8400

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Individual Counselling Information/Referral Services • Mental Health Programs

Languages of service: English • French

6. Autism Society Ontario - Ottawa-Carleton Chapter

15 Grenfell Crescent, Ottawa, ON K2G 0G3

Phone: (613) 228-9740

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service: English • French

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

7. Behavioural Rehab Services (Acquired Brain Injury)

125 Services St. Ottawa, ON K2B 2H3

Phone: (613) 726-1558

FAX: (613) 726-1764

TTY: (613) 722-3355

Website: www.rehab.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision •
Deafness/Hearing Impairments • Guide Dog Access •
Intellectual Disabilities • Large Print Materials • Mobility
Disabilities • Off Site Service • Plain Language Materials • Sign
Language Capacity/Interpretation • Wheelchair Accessibility

Type of service: Individual Counselling • Group Counselling

Languages of service: English • French

8. Bethany Hope Centre

Contact: Major Grace Huslter

1140 Wellington Street, Ottawa, ON K1Y 2Z3

Phone: (613) 725-1733

FAX: (613) 725-9480

EMAIL: bethany_ottawa@can.salvationarmy.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Plain Language
Materials • Smoke-free environment • Wheelchair Accessible
Entrance

Type of service: Group Counselling • Individual Counselling • Programs for
Young Parents
Information/Referral Services

Languages of service: English • Counselling in French

9. Better Beginnings and Better Futures

1485 Heatherington Road Unit 22, Ottawa, ON K1V 8Z4

Phone: (613) 523-2223

FAX: (613) 523-2360

E-MAIL: leslie@betterbeginningsandbetterfutures

Website: www.betterbeginnings.ca/

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual
Disabilities • Mobility Disabilities • Perfume-free environment
Plain Language Materials • Smoke-free environment •
Wheelchair Accessibility (main entrance)

Type of service: Support Groups • Off Site Services • School Readiness Program
Health Care Services (Pre/Postnatal) • Settlement/Immigrant
Services • Home Visit

Languages of service: Arabic • English • French • Somali • Croatian • Serbian

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

10. CALACS Francophone D'Ottawa-Carleton

40 Cobourg, Ottawa, ON K1N 8Z6

Phone: (613) 789-9117 (crisis line)

FAX: (613) 789-8097

Business Line: (613) 789-8096

E-MAIL: calacsa@sympatico.ca

Website: www.3.sympatico.ca-calacs

TTY: (613) 789-9596

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment • TTY • Wheelchair Accessibility

Type of service: Crisis Counselling • Educational Programs • Group Counselling
Individual Counselling • Information/Referral Services

Languages of service: French • Specifically for Francophone Clients

11. Canadian Association of the Deaf

Contact: Scott Wood

251 Bank St. Ottawa, ON K2P 1X3

Phone: (613) 565-2882

FAX: (613) 565-1207

TTY: (613) 565-8882

Website: www.cad.ca

Service Information:

Accessibility Information: Deafness/Hearing Impairments • Intellectual Disabilities
Mobility Disabilities • Plain Language Materials • Psychiatric
Disabilities • Sign Language Capacity/Interpretation • Smoke
free environment • TTY • Wheelchair Accessibility

Type of service: Educational Programs • Information/Referral Services

Languages of service: American Sign Language • English • French

12. Canadian Hearing Society-Ottawa & District Office

2197 Riverside Drive, Suite 502, Ottawa, ON K1H 7X3

Phone: (613) 521-0509

FAX: (613) 521-0838

E-MAIL: office@ottawa.chs.ca

Website: www.chs.ca

TTY: (613) 521-0634

Service Information:

Accessibility Information: Deafness/Hearing Impairments • Guide Dog Access • Intellectual
Disabilities Mobility Disabilities • Off Site Service • Plain Language
Materials • Psychiatric Disabilities • Sign Language Capacity/
Interpretation • Smoke-free environment • TTY

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Type of service: Accompaniment Services • Assistive Devices • Educational Programs • Information/Referral Services • Interpretation Services
Languages of service: American Sign Language • English • French • LSQ

13. Canadian National Institute for the Blind

320 McLeod Street, Ottawa, ON K2P 1A3

Phone: (613) 563-4021

FAX: (613) 563-1898

TTY: 613-567-2937

Website: www.cnib.ca

EMAIL: Ottawa@cnib.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille Materials • Computer Diskette Materials • Deafness/Hearing Impairments • Guide Dog Access • intellectual Disabilities • Large Print Materials • Mobility Disabilities • Plain Language Materials • Sign Language Capacity/Interpretation • Smoke-free environment • TTY • Orientation Mobility • Wheelchair Accessibility • Assistive Devices
Type of service: Educational Programs • Individual Counselling • Information/Referral Services
Language of service: English • French • other languages available

14. Carlington Community Health Services

Contact: Janet Bowes

900 Merivale Road, Ottawa, ON K1Z 5Z8

Phone: 613-722-4000

FAX: 613-761-1805

TTY: 613-761-7633

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Psychiatric Disabilities • Sign Language Capacity/interpretation • Smoke-free environment • TTY • Wheelchair Accessibility
Type of service: Crisis Counselling • Group Counselling • Health Care Services • Home Support Services • individual Counselling • Information/Referral Services
Languages of service: English • French

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

15. Catholic Family Service of Ottawa-Carleton

219 Argyle Ave., 3rd Fl., Ottawa, ON K2P 2H4

Phone: (613) 233-8478

FAX: (613) 233-9881

TTY: (613) 233-1866

Website: www.cfssfc_ottawa.org

EMAIL: cfssfc@magma.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision •
Deafness/Hearing Impairments • Guide Dog Access •
Intellectual Disabilities • Mobility Disabilities • Off Site Service •
Perfume-free environment • Plain Language Materials •
Psychiatric Disabilities • Sign Language Capacity/Interpretation
Smoke-free environment • TTY • Wheelchair Accessibility • Automatic
Door Opener • Language Interpretation

Type of service: Children's Programs (children Witnessing Abuse) • Drop Ins/Women's
Group and Individual Counselling • Information/Referral Services

Languages of service: English • Farsi • French • Italian • Spanish • Portuguese •
(English and French are ongoing • other languages depends on staff
availability)

16. Catholic Immigration Centre

219 Argyle Avenue, Ottawa, ON K2P 2H4

Phone: (613) 232-9634

FAX: (613) 232-3660

E-MAIL: carl@cic.ca

Service Information:

Accessibility Information: Wheelchair Accessible (office)

Type of service: Information/Referral Services Host Program • Employment Services
Settlement Support • Shelters (Emergency)

Languages of service: English • 25 other Languages Available

17. Causeway

Contact: Don Palmer

22 O'Meara Street, Ottawa, ON K1Y 4N6

Phone: (613) 725-3494

FAX: (613) 725-1034

Website: www.causewayclubhouse.org

TTY: 613-761-1642

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide
Dog Access • Intellectual Disabilities • Mobility Disabilities •
Plain Language Materials • Psychiatric Disabilities • Sign
Language Capacity/Interpretation • Smoke-free environment •
TTY • Wheelchair Accessibility

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Type of service: Educational Programs • Recreational/Vocational Programs
Information/Referral Services • Employment Services
Languages of service: English • French

18. Centretown Community Health Centre

340 MacLaren St, Ottawa, ON K2P 0M6

Phone: (613) 233-4443

FAX: (613) 233-3987

Website: www.cchc.com

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment • Wheelchair Accessibility

Type of service: Crisis Counselling • Health Care Services • Individual Counselling • Information/Referral Services

Languages of service: English • French

19. Citizen Advocacy of Ottawa-Carleton

312 Parkdale Ave., Ottawa, ON K1Y 4X5

Phone: (613) 761-9522

FAX: (613) 761-9525

E-MAIL: info@symbolcitizenadvocacy.org

Website: www.citizenadvocacy.org

Service Information:

Accessibility Information: Blindness/Low Vision • Communication Disabilities • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Provide Advocacy Service to Group Homes • Practical and Emotional Support

Languages of service: English • French

20. Community Legal Services

1 Nicholas Street Suite 422, Ottawa, ON K1N 7B7

Phone: (613) 241-7008

FAX: (613) 241-8680

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Information/Referral Services • Legal Services

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Languages of service: English • French

21. Community Resource Centre - Goulbourn Kanata W. Carleton

Contact: Catherine Lawery
2nd Flr - 150 Katimavik Rd Town Centre, Kanata, ON K2L 2N2

Phone: (613) 591-3686

FAX: (613) 591-2501

E-MAIL: crc@igs.net

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille
Materials • Guide Dog Access • Intellectual Disabilities •
Mobility Disabilities • Plain Language Materials • Psychiatric
Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Crisis Counselling • Group Counselling • Individual Counselling

Languages of service: English • French

22. Daly Support Services Corporation

2410 Southvale Crescent Suite 101, Ottawa, ON K1B 5K2

Phone: (613) 736-1182

FAX: (613) 763-5315

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual
Disabilities • Mobility Disabilities • Off Site Service • Plain
Language Materials • Smoke-free environment • Wheelchair
Accessibility

Type of service: Attendant Care Services • Health Care Services

Languages of service: English • French

23. Disabled Persons' Community Resources

1525 Carling Ave. Lower Level, Ottawa, ON K1Z 8R9

Phone: (613) 724-5886

FAX: (613) 724-5889

E-MAIL: dpcr@on.aibn.com

TTY: (613) 724-5886

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Blissboard
Communication • Braille Materials • Communication Disabilities
Deafness/Hearing Impairments • Guide Dog Access •
Intellectual Disabilities • Large Print Materials • Mobility
Disabilities • Perfume-free environment • Plain Language
Materials • Smoke-free environment • TTY • Wheelchair Accessibility

Type of service: Crisis Counselling • Educational Programs • Housing •
Individual Counselling

Languages of service: English • French

24. Down Syndrome Association-National Capital Region

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Phone: (613) 737-0658

Service Information:

Accessibility Information: Intellectual Disabilities
Type of service: Educational Programs • Group Counselling • Individual
Counselling • Information/Referral Services
Languages of service: English • French

25. Family Service Centre of Ottawa-Carleton

312 Parkdale Avenue, Ottawa, ON K1Y 4X5

Phone: (613) 725-3601

FAX: (613) 725-5651

E-MAIL: fscoc@familyservicesottawa.org

TTY: (613) 725-3605

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide
Dog Access • Intellectual Disabilities • Mobility Disabilities • Off
Site Service • Psychiatric Disabilities • Sign Language
Capacity/Interpretation • Smoke-free environment • TTY •
Wheelchair Accessibility
Type of service: Children's Programs • Financial Assistance/Support • Group
Counselling • Individual Counselling • Information/Referral
Services
Languages of service: English • French

26. Gloucester Centre for Community Resources

2339 Ogilvie Road 2nd Floor, Gloucester, ON K1J 8M6

Phone: (613) 745-4818

FAX: (613) 741-7029

TTY: (613) 745-3655

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille
Materials • Computer Diskette Materials • Deafness/Hearing
Impairments • Guide Dog Access • Intellectual Disabilities •
Large Print Materials • Mobility Disabilities • Off Site Service
Plain Language Materials • Psychiatric Disabilities • Sign
Language Capacity/interpretation • Smoke-free environment • TTY
Type of service: Crisis Counselling • Drop-Ins • Financial Assistance/Support •
Group Counselling • Home Support Services • Individual Counselling
Information/Referral Services • Mental Health Programs
Languages of service: Arabic • English • French • Somali • Spanish

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

27. Harmony House

19 Contact: Leighann Burns-Campagna
c/o 55 Eccles Street, Ottawa, ON K1R 6S3

Phone: (613) 233-3386

FAX: (613) 567-1701

TTY: (613) 233-3386

EMAIL: harmonyfront@storm.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments
Intellectual Disabilities • Large Print Materials • Mobility
Disabilities • Plain Language Materials • Psychiatric Disabilities • TTY
Type of service: Housing • Information/Referral Services
Languages of service: English • French

28. Head Injury Association - Ottawa Valley

211 Bronson Avenue Rm. 312, Ottawa, ON K1R 6H5

Phone: (613) 233-8303

FAX: (613) 233-8422

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog
Access • Intellectual Disabilities • Large Print Materials
Mobility Disabilities • Plain Language Materials • Psychiatric
Disabilities • Smoke-free environment • Way Finding •
Wheelchair Accessibility
Type of service: Educational Programs • Group Counselling • Individual
Counselling • Information/Referral Services
Languages of service: English

29. Hellenic Community of Ottawa

1315 Prince of Wales Dr, Ottawa, ON K2C 1N2

Phone: **(613) 225-8016**

FAX: (613) 225-8545

Service Information:

Accessibility Information: Mobility Disabilities • Wheelchair Accessibility
Languages of service: English • Greek

30. Immigrant & Visible Minority Women Against Abuse

Contact: Lucya Spencer

P.O. Box 67041, Ottawa, ON K2A 0E0

Phone: (613) 729-1119

FAX: (613) 729-9308

E-MAIL: infomail@ivmwaa.com

Website: www.ivmwaa.ottawa.on.ca

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Service Information:

Accessibility Information: Attendant Care • Deafness/Hearing Impairments • Guide Dog Access • Mobility Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Crisis Counselling • Language Interpretation Services • Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services • Support Group • Employment Services

Languages of service: Arabic • Bosnian • Czech • English • Farsi • Hindi • Pakistani • Punjabi • Russian • Somali • Spanish • Various Languages

31. Interval House of Ottawa - Carelton

c/o 55 Eccles Street, Ottawa, ON K1R 6S3

Phone: (613) 234-5181 (crisis line)

Business Line: (613) 234-8511

FAX: (613) 234-9474

TTY: 613-234-5393

EMAIL: ihouse@passport.ca

Service Information:

Accessibility Information: Attendant Care • Blindness/Low Vision • Bliss board Communication • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Interpretation for People with Communication Difficulties • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • TTY • Wheelchair Accessible Entrance • Wheelchair Accessible Rooms/Corridors

Type of service: Accompaniment Services • Crisis Counselling • Group Counselling • Individual Counselling • Information/Referral Services • Shelters (Emergency)

Languages of service: English • French • Interpreters available for other languages

32. Jewish Family Services Agency of Ottawa-Carleton

1774 Kerr Avenue, Suite 230, Ottawa, ON K2A 1R9

Phone: (613) 722-2225

FAX: (613) 722-7570

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities
Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Cultural Interpretation Services • Educational Programs • Group Counselling • Home Support Services • Individual Counselling • Information/Referral Services • Settlement Services • Transportation Services

Languages of service: English • French • Hebrew • Russian • Somali

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

33. John Howard Society of Ottawa - Carleton

550 Old St. Patrick Street, Ottawa, ON K1N 5L5

Phone: (613) 789-7418

FAX: (613) 789-7431

E-MAIL: jhsottawa@ottawa.johnhoward.ca

Website: www.ottawa.johnhoward.ca

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment
Wheelchair Accessibility • Transportation Assistance
Type of service: Individual Counselling • Information/Referral Services
Women's Program • Employment Program
Languages of service: English • French

34. Lanark County Sexual Assault Centre

Box 107, Carleton Place, Carleton Place, ON K7C 3Z6

Phone: (800) 387-0844

FAX: (613) 527-5031

E-MAIL: lcsac@cyberus.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access • Psychiatric Disabilities • Smoke-free environment
Type of service: Accompaniment Services • Crisis Counselling • Group Counselling
Languages of service: English

35. Learning Disabilities Association of Ottawa - Carleton

160 Percy Street, Ottawa, ON K1R 6E5

Phone: (613) 567-5864

FAX: (613) 567-5979

Website: www.ncf.ca/ldao_c.ca

EMAIL: ldaoc@nagma.ca

Service Information:

Accessibility Information: Mobility Disabilities • Smoke-free environment • Wheelchair Accessible Entrance • Accessible Washroom • Accessible Transportation • Plain Language Materials • Audio • Visual Cassettes
Type of service: Educational Programs • Information/Referral Services
Public Lectures • Workshops • Advocacy • Intellectual Disability Program to gain employment
Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

36. Lebanese and Arab Social Services Agency

151 Slater Street Suite # 302, Ottawa, ON K1P 5H3

Phone: (613) 236-0003

FAX: (613) 236-6886

E-MAIL: fawada@lassa.org

Service Information:

Accessibility Information: Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Plain Language Materials
Psychiatric Disabilities • Smoke-free environment • Wheelchair
Accessibility

Type of service: Language/Cultural Interpretation Services • Ethno-specific Services
Group Counselling • Individual Counselling
Information/Referral Services • Settlement Services

Languages of service: Arabic • English • French

37. Lower Town Community Resource Centre

40 Cobourg Street, Ottawa, ON K1N 8Z6

Phone: (613) 789-3930

FAX: (613) 789-3443

Service Information:

Accessibility Information: Guide Dog Access • Intellectual Disabilities • Mobility Disabilities •
Off Site Service • Psychiatric Disabilities • Smoke-free environment •
Wheelchair Accessible Entrance • Accessible washrooms

Type of service: Crisis Counselling • Group Counselling • Individual Counselling
Information/Referral Services

Languages of service: English • French • Somali

38. MATCH International Centre

Contact: Yvonne MacKinnon

1102-200 Elgin St., Ottawa, ON K2P 1L5

Phone: 613-238-1312

FAX: 613-238-6867

Website: <http://www.web.ca/~matchint.ca>

EMAIL: matchint@magna.ca

Service Information:

Accessibility Information: Intellectual Disabilities • Mobility Disabilities • Off Site Service •
Plain Language Materials • Psychiatric Disabilities • Smoke-free
environment

Type of service: Drop Ins/Women's Centres • Financial Assistance/Support
Group Counselling • Health Care Services
Individual Counselling • Information/Referral Services • Information
Interpretation Services • Legal Services • Shelters (Emergency)

Languages of service: English • French

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

39. Maison d'Amitiel Amity House

c/o 40 Cobourg Street, Ottawa, ON K1N 8Z6

Phone: (613) 747-0020

FAX: (613) 747-0147

TTY: 613 747-9116

EMAIL: maison.amitie@infonet.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille Materials • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Psychiatric Disabilities • Sign Language Capacity/Interpretation • TTY • Wheelchair Accessible Entrance • Wheelchair Accessible Washroom • Plain Language Materials • Children's Programs • Crisis Counselling • Group Counselling • Individual Counselling • Information/Referral Services • Shelters (Emergency)

Type of service: African Dialects • English • French • Haitian Creole • Spanish

Languages of service:

40. Multiple Sclerosis Society - Ottawa Carleton Chapter

100-945 Wellington Street, Ottawa, ON K1Y 2X5 **Phone:**

(613) 728-1583

FAX: (613) 728-0342

E-MAIL: info.ottawa@mssociety.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Assistive Devices • Educational Programs • Financial Assistance/Support • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service: English

41. Nelson House of Ottawa - Carleton

P.O. Box 5381, Merivale Depot, Nepean, ON K2C 3J1

Phone: (613) 225-3129

FAX: (613) 225-4653

TTY: (613) 225-2004

Service Information:

Accessibility Information: Deafness/Hearing Impairments • Mobility Disabilities • TTY • Wheelchair Accessible Rooms (family room) /Corridors • Wheelchair Accessible Washroom

Type of service: Accompaniment Services • Crisis, Group, and Individual Counselling • Information/Referral Services • Shelters (Emergency)

Languages of service: English • French

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

42. Old Forge Community Resource Centre

2730 Carting Ave, Ottawa, ON K2B 7J1

Phone: 613-829-9777

FAX: (613) 829-9318

E-MAIL: forge@net.ca

Website: www.storm.ca/forge

Service Information:

Accessibility Information: Intellectual Disabilities • Plain Language Materials • Wheelchair Accessible

Type of service: Home Support Services • Information/Referral Services

Languages of service: English • French

43. Ontario Legal Aid Plan

73 Albert Street Ground Floor, Ottawa, ON K1P 1E3

Phone: (613) 238-7931

FAX: (613) 238-3410

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Information/Referral Services • Legal Services

Languages of service: Arabic • English • French • Lebanese

44. Ontario March of Dimes-Outreach Attendant Care Program

3001 Jockvale Road Unit 3, Nepean, ON K2J 4E4

Phone: (613) 823-6609

FAX: (613) 825-7655

Website: www.dimes.on.ca

Service Information:

Accessibility Information: Attendant Care • Blindness/Low Vision • Guide Dog Access • Mobility Disabilities • Off Site Service • Smoke-free environment • Wheelchair Accessibility

Type of service: Attendant Care Services

Languages of service: English

45. Ottawa Assn for Persons with Developmental Disabilities

1701 Woodward Drive, 3rd floor, Ottawa, ON K2C 0R4

Phone: (613) 225-5554

FAX: (613) 225-7531

E-MAIL: mavessu@netcom.ca

Website: www.dhagencies.on.ca

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille Materials • Computer Diskette Materials • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Educational Programs • Home Support Services • Residential Programs

Languages of service: English • French

46. Ottawa Chinese Community Service Centre

391 Bank St. 2nd Floor, Ottawa, ON K2P 1Y3

Phone: 613-232-2877

FAX: (613) 235-5466

Website: <mailto:magi!@accsc.com>

Service Information:

Accessibility Information: Psychiatric Disabilities • Smoke-free environment

Type of service: Accompaniment Services • Crisis Counselling • Cultural Interpretation Services • Group Counselling • Individual Counselling • Information/Referral Services • Settlement Services

Languages of service: Cantonese • English • Mandarin

47. Ottawa Christian Counselling Service Association

457 Edison Avenue, Ottawa, ON K2A 1V1

Phone: (613) 729-8454

FAX: (637) 729-8246

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke free environment

Individual Counselling • Information/Referral Services

Languages of service: English • French • Spanish

48. Ottawa Distress Centre

Phone: (613) 238-3311

Service Information:

Accessibility Information: Intellectual Disabilities • Psychiatric Disabilities

Type of service: Crisis Counselling • Information/Referral Services

Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

49. Ottawa Rape Crisis Centre

P.O. Box 20206, Ottawa, ON K1N 9P4 **Phone:**

(613) 562-2333

FAX: (613) 562-2291

E-MAIL: orcc@ottawa.com

TTY: (613)562-3360

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille Materials
Computers Diskette Materials • Deafness/Hearing Impairments
Guide Dog Access • Intellectual Disabilities • Large Print Materials
Mobility Disabilities • Off Site Service • Psychiatric Disabilities
Sign Language Capacity/Interpretation • Smoke-free environment
TTY • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Educational Programs
Group Counselling • Individual Counselling • Information/Referral
Services

Languages of service: English

50. Ottawa YMCA-YWCA/ D'Ottawa-Carleton

180 Aryle Avenue, Ottawa, ON K2P 1B7

Phone: (613) 237-1320

FAX: (613) 788-5095

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Plain Language Materials • Psychiatric
Disabilities Wheelchair Accessible Entrance • Children's Programs
Crisis Counselling • Information/Referral Services • Shelters
(Emergency)

Languages of service: English • French

51. Ottawa Community Immigrant Services Organization

959 Wellington St., Ottawa, ON K1Y 4W1

Phone: (613) 725-0202

FAX: (613) 725-9054

EMAIL: info@ociso.org

Website: www.web.net/~ociso

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access
Intellectual Disabilities • Off Site Service • Plain Language Materials
Psychiatric Disabilities • Sign Language Capacity/Interpretation
Smoke-free environment • Way Finding • Wheelchair Accessibility

Type of service: Inter Amicos (a refugee group of five sponsorship programmes)
Counselling Programme • Immigrant Women's Programme
Language Training Programme • Settlement Services • Cross-Cultural
Education Programme • Multicultural Liaison Programme
Multicultural Liaison Officers

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Languages of service: English • Farsi • French • Polish • Russian • Somali • Spanish
Vietnamese • Other Various Languages

52. Ottawa-Carleton Independent Living Centre

75 Albert St. Ste. 207, Ottawa, ON K1P 5E7

Phone: (613) 236-2558

FAX: (613) 236-4562

E-MAIL: ocilc@magna.ca

TTY: 613-236-2558

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Bliss board
Communication • Braille Materials • Computer Diskette
Materials • Guide Dog Access • Intellectual Disabilities • Large
Print Materials • Plain Language Materials • Psychiatric
Disabilities • Sign Language Capacity/Interpretation • Smoke
free environment • TTY • Way Finding • Wheelchair
Accessibility

Type of service: Educational Programs • Group Counselling • Information/Referral Services

Languages of service: English • French

53. Overbrook-Forbes Community Resources Centre

225 Donald Street, Unit #120, Ottawa, ON K1K 1N1

Phone: (613) 745-0073

FAX: (613) 741-9292

Website: www.ofcrc.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities
Smoke-free environment • Wheelchair Accessibility

Type of service: Crisis Counselling • Individual Counselling
Information/Referral Services

Languages of service: English • French

54. Pinecrest-Queensway Health and Community Services

Contact: Monica Tymofievich

1365 Richmond Road, Suite 203, Ottawa, ON K2B 6R7

Phone: (613) 820-4922

FAX: (613) 820-2006

Website: www.pinecrest_queensway.com

EMAIL: gen@pinecrestqueensway.com

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision
Guide Dog Access • Intellectual Disabilities
Mobility Disabilities • Plain Language Materials • Psychiatric
Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Crisis Counselling • Group Counselling • Health Care Services

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Individual Counselling • Information/Referral Services • Mental Health Programs
Languages of service: English • French

55. Pink Triangle Services

P.O. Box 3043 Station D (71 Bank St. #203), Ottawa, ON K1P 6H6

Phone: (613) 238-1717

E-MAIL: tbames@signapse.net

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Guide Dog Access • Mobility Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Gay/Lesbian Services • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service: English • French

56. Presence (La)

Contact: Sister Michele Thibert.

c/o 9 Bruyere Street, Ottawa, ON K1N 5C9 Phone:

(613) 241-8297

FAX: (613) 241-4137

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Individual Counselling • Information/Referral Services • Shelters (Emergency)

Languages of service: English • French

57. Psychiatric Survivors Of Ottawa-Carleton

211 Bronson Avenue Suite 313, Ottawa, ON K1R 6H5

Phone: (613) 5677-4379

FAX: (613) 567-4495

E-MAIL: ps098@magna.ca

Website: www.psychiatricsurvivors.org

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessible Entrance • First Floor Washroom Accessible

Type of service: Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service: English

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

58. Psychogeriatric Community Services of Ottawa-Carleton

Contact: Nicole Roberts

75 Bruyere Street Room 106Y, Ottawa, ON K1N 5C8

Phone: (613) 562-9777

FAX: (613) 562-0259

E-MAIL: mlafond@scohs.on.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Educational Programs • Individual Counselling • Information/Referral Services

Languages of service: English • French • German • Polish • Ukrainian

59. Reach-Equality and Justice for People with Disabilities

810-151 Slater Street, Ottawa, ON K1P 5H3

Phone: (613) 236-6636

FAX: (613) 236-6605

E-MAIL: reach@reach.ca

Website: www.reach.ca

TTY: 613-236-9478

Service Information:

Accessibility Information: Blindness/Low Vision • Bliss board Communication • Computer Diskette Materials • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment • TTY • Wheelchair Accessibility

Type of service: Educational Programs • Information/Referral Services • Legal Referral Services

Languages of service: English • French • ASL/LSQ (upon request)

60. Riverside Hospital-Regional Sexual Assault Treatment

1967 Riverside Drive, Ottawa, ON K1H 7W9

Phone: (613) 738-8400

FAX: (613) 738-8522

TTY: 613-738-8544

Service Information:

Accessibility Information: Attendant Care • Audio Cassette Materials • Blindness/Low Vision • Braille Materials • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language Materials • Sign Language Capacity/Interpretation • Smoke-free environment • TTY • Wheelchair Accessibility

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Type of service: Crisis Counselling • Group Counselling • Health Care Services
Individual Counselling • Information/Referral Services
Languages of service: English • French

61. Robin Easy Centre (Acquired Brain Injury)

125 Scrivens Street, Ottawa, ON K2B 6H3

Phone: (613) 726-1558

FAX: (613) 726-1764

Website: <http://www.rohcg.on.ca/>

TTY: (613) 526-1132

TTY: (613) 737-7350 (main branch)

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision
Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities •
Large Print Materials • Mobility Disabilities • Off Site Service • Plain Language
Materials • Sign Language Capacity/Interpretation • Wheelchair Accessibility
Type of service: Group Counselling • Individual Counselling • Information/Referral Services •
Residential Programs
Languages of service: English • French

62. Schizophrenia Society of Ottawa-Carleton Chapter

Contact: c/o Royal Ottawa Hospital

1145 Carting Avenue, Ottawa, ON K1Z 7K4

Phone: (613) 761 9218

FAX: (613) 761-7859

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Large Print
Materials • Mobility Disabilities • Off Site Service • Psychiatric
Disabilities • Smoke-free environment • Wheelchair Accessible
Entrance •
Type of service: Crisis Counselling • Educational Programs • Group Counselling
Information/Referral Services
Languages of service: English • French

63. Sexual Assault Support Centre

P.O. Box 4441, Station E, Ottawa, ON K1S 5B4 **Phone: (613)**

725-2160

FAX: (613) 725-9259

TTY:(613)724-1657

Service Information:

Type of service: Crisis Counselling • Individual Counselling

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

64. Sexual Assault Support Centre Ottawa-Carleton

PO Box 4441, Stn E, Ottawa, ON K1S 5B4

Phone: (613) 234-2266

FAX: (613) 725-9259

E-MAIL: sascott@istar.ca

TTY: (613)725-1657

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment • TTY Wheelchair Accessibility

Type of service: Accompaniment Services • Crisis Counselling • Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service: English • Farsi • French

65. Social Housing Registry

2197 Riverside Drive, 5th floor, Ottawa, ON K1H 1A9

Phone: (613) 526-2088

FAX: (613) 526-4688

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Housing • Intake (waiting list management)

Languages of service: English • French

66. Somerset West Community Health Centre

Contact: Marlene Souliere

55 Eccles St., Ottawa, ON K1R 6S3

Phone: (613) 238-8210

FAX: (613) 238-7595

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Psychiatric Disabilities • Sign Language Capacity/interpretation • Smoke-free environment • Wheelchair Accessibility

Type of service: Group Counselling • Health Care Services • Individual Counselling • Mental Health Programs

Languages of service: Amharic • Cambodian • Cantonese • English • French • Haitian Creole • Laotian • Mandarin • Spanish • Thai • Vietnamese

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

67. South East Ottawa Centre for a Healthy Community

1355 Bank St., Ottawa, ON K1H 8K7

Phone: (613) 737-5115

FAX: (613) 739-8199

TTY: (613) 739-8187

Website: www.seochc.on.ca

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities
Perfume-free environment • Psychiatric Disabilities • Smoke free environment • TTY • Wheelchair Accessibility

Type of service: Group Counselling • Health Care Services • Home Support Services • Individual Counselling • Information/Referral Services • Many other programs available

Languages of service: English • French

68. South Ottawa Community Legal Services

1355 Bank Street Suite # 406, Ottawa, ON K1H 8K7

Phone: (613) 733-0140

FAX: (613) 733-0401

TTY: (613) 733-4113

Service Information:

Accessibility Information: Blindness/Low Vision • Computer Diskette Materials
Deafness/Hearing Impairments • Guide Dog Access
Intellectual Disabilities • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities • Sign Language
Capacity/Interpretation • Smoke-free environment • TTY • Way Finding • Wheelchair Accessibility

Type of service: Information/Referral Services • Legal Services

Languages of service: English • French

69. Southeast Ottawa Centre for a Healthy Community

Contact: Francine Lavoie

1743 St. Laurent Boulevard Suite #225, Ottawa, ON K1G 3V3

Phone: (613) 521-9100

FAX: (613) 521-2354

EMAIL: seochc@istar.ca

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision
Deafness/Hearing Impairments • Guide Dog Access
Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Off Site Service • Perfume-free environment
Plain Language Materials • Psychiatric Disabilities • Sign Language Capacity/Interpretation • Smoke-free environment

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Type of service: Group Counselling • Health Care Services • Individual
Counselling • Information/Referral Services
Languages of service: English • French • Spanish

70. St. Mary's Home

Contact: Amanda Beatch
659 Church Street, Ottawa, ON K1K 3K1
Phone: (813) 749-2491
FAX: (613) 749-3762
E-MAIL: stmary@magi.com

Service Information:

Accessibility Information: Intellectual Disabilities • Plain Language Materials • Psychiatric
Disabilities • Smoke-free environment
Type of Service: Group Counselling • Individual Counselling • Residential
Programs
Languages of service: English • French

71. Tel-Aide Outaouais

Contact: Susan Bedard
Phone: (813) 741-8433
Website: www.meteo-mentate.org

Service Information:

Accessibility Information: Psychiatric Disabilities
Type of service: Crisis Counselling • Information/Referral Services
Languages of service: French

72. The Association of Separated and Divorced Women

Contact: Gabriel Boonec
P.O. Box 38170, Ottawa, ON K2C 3Y7
Phone: (613) 225-7459
FAX: (416) 225-7459

Service Information:

Type of service: Educational Programs • Group Counselling • Individual Counselling
Information/Referral Services
Languages of service: English • French

73. University of Ottawa Community Legal Clinic

P.O. Box 450 Stn A (17 Copernicus St.), Ottawa, ON K1N 6N5
Phone: (613) 562-5600
FAX: (613) 562-5202
TTY: (613) 562-5600

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Service Information:

Accessibility Information: Blindness/Low Vision • Guide Dog Access • Mobility Disabilities Off Site Service • Plain Language Materials • Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Information/Referral Services • Legal Services

Languages of service: English • French

74. Vanier Community Service Centre

Contact: Helena Arruda/ Michelle Thompson
282 Dupuis Street 6th Floor, Vanier, ON K1L 7H9

Phone: (613) 744-2892

FAX: (613) 749-2902

Service Information:

Accessibility Information: Audio Cassette Materials • Blindness/Low Vision • Braille Materials • Computer Diskette Materials • Guide Dog Access Intellectual Disabilities • Large Print Materials • Mobility Disabilities • Plain Language Materials • Psychiatric Disabilities Smoke-free environment • Wheelchair Accessibility

Type of service: Crisis Counselling • Group Counselling • Home Support Services • Individual Counselling • Information/Referral Services • Pre-natal services • Learning Centre (free Internet Access)

Languages of service: English • French

75. Victim Assistance Services of Ottawa-Carleton

Contact: Joanne Cardinal
880 Wellington Street, Suite 600, Ottawa, ON K1R 6K7

Phone: (613) 238-2762

FAX: (613) 238-0735

E-MAIL: victimassistance@on.aibn.com

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Mobility Disabilities • Off Site Service Psychiatric Disabilities • Sign Language Capacity/Interpretation Smoke-free environment • Wheelchair Accessible Entrance

Type of service: Accompaniment Services • Crisis Counselling Information/Referral Services

Languages of service: English • French • Various Languages

76. Victim/Witness Assistance Programme

Court House 161 Elgin St. 1st Floor, Rm1004, Ottawa, ON K2P 2K1

Phone: **(613) 239-1229**

FAX: (613) 239-1473

Website: www.justice.ij.gov.on.ca/vwap/

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Service Information:

Accessibility Information: Blindness/Low Vision • Deafness/Hearing Impairments • Guide Dog Access • Mobility Disabilities • Sign Language Capacity/ Interpretation • Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Information/Referral Services
Meetings Set-up Liaison with Crown Attorneys and Police

Languages of service: English • French • Various Languages • Cultural Interpreters
(Upon Request)

77. Vista Centre

31 Van Lang Private, Suite 107, Ottawa, ON K1Z 1A4

Phone: (613) 234-4747

FAX: (613) 798-9909

Service Information:

Accessibility Information: Blindness/Low Vision • Blissboard Communication • Guide Dog Access • Intellectual Disabilities • Mobility Disabilities • Off Site Service • Perfume-free environment • Plain Language Materials
Psychiatric Disabilities • Smoke-free environment • Wheelchair Accessibility

Type of service: Accompaniment Services • Educational Programs • Group Counselling • Individual Counselling • Information/Referral Services • Residential Programs • Transportation Services

Languages of service: English

78. Women's Emergency Shelter

172 O'Connor Street, Ottawa, ON K2P 1T5

Phone: (613) 237-4669

FAX: (613) 237-5659

Service Information:

Accessibility Information: Deafness/Hearing Impairments • Psychiatric Disabilities • Sign Language Capacity/Interpretation

Type of service: Crisis Counselling • Individual Counselling • Information/Referral Services • Shelters (Emergency)

Languages of service: English • French

79. Women's Place

755 Somerset Street, Ottawa, ON K1R 6R1

Phone: (613) 231-5144

FAX: (613) 231-5270

TTY: 613 231-7915

EMAIL: W9702142@storm.com

EMAIL: <mailto:wuplacef@storm.ca>

Website: www.storm.ca/~wuplacef

Service Information:

Directory of Services for Abused Women with Disabilities and Deaf Women Ottawa, Ontario

Accessibility Information: Blindness/Low Vision • Braille Materials • Deafness/Hearing Impairments • Guide Dog Access • Mobility Disabilities
Perfume-free environment • Sign Language
Capacity/interpretation • Smoke-free environment • TTY • Way Finding • Wheelchair Accessibility

Type of service: Drop Ins/Women's Centres • Group Counselling • Individual Counselling • Information/Referral Services

Languages of service: English • French

80. Overbrook-Forbes/Community Resources Centre

120-225, rue Donald St., Ottawa, ON K1K 1N1

Phone: (613) 745-0073

FAX: (613) 741-9292

Website: www.ofcrc.org

Service Information:

Accessibility Information: Wheelchair Accessibility • Smoke free environment

Type of service: Crisis Counselling/Referral • Emergency Food Program • Volunteer And Leadership Opportunities • Community Development Services
Youth Programs (youth counseling, youth drop-ins, and homework Clubs) • Parent-Child resource Centre

Languages of service: English • French